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Ministry of Local Government, Rural Development and Cooperatives
Local Government Division

Third Urban Governance and Infrastructure Improvement (Sector) Project
(UGIIP-III)
Local Government Engineering Department (LGED)

**Urban Governance and Infrastructure Improvement
Programme (UGIIP) (Project Readiness Services)**

**INVOLUNTARY RESETTLEMENT
DUE DILIGENCE REPORT**

Sub-Project No: UGIIP/CHAN/UT/01/2022

CHANDANAISH PAURASHAVA

November 2022

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CURRENCY EQUIVALENTS

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Currency Unit - Tk.

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\$1.00 - Tk. 85.93

GLOSSARY OF BANGLADESHI TERMS

One (1) Crore	- 10 million (= 100 lakh)
Ghat	- Boat landing area along a river. Market (bazaar) operating certain afternoons during the week when sellers establish temporary shops. There are also some permanent shops in a Hat. Markets usually represent a significant source of income for municipalities
Khal	- Drainage ditch/canal
Khas	- Land/property belonging to government
Kutcha	- Structures built without bricks and mortar or without concrete
Lakh or lac	- 100,000
Moholla or mohalla	- Sub-division of a ward
Mouza map	- Cadastral map of mouza showing plots and their numbers
Paurashava or Paurashava	- Government-recognized land area
Pucca or Puccha, puccha	- Structures built partly with bricks and mortar or concrete
Thana	- Police station
Upazila	- Administrative unit below the district level. A district is called a Zila

WEIGHTS AND MEASURES

Km - Kilometer

m - meter

m² - Square Meter

mm - Milimeter

m³ - Cubic meter

NOTES-

- i. **In this report, "\$" refers to US dollars,**
- ii. **BDT refers to Bangladeshi Taka**

This social safeguard assessment- Due Diligence Report (DDR) is a document of the borrower. The views expressed herein do not necessarily represent those of ADB's Board of Directors, Management, or staff, and may be preliminary in nature.

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Abbreviations

ADB	:	Asian Development Bank
AP	:	Affected Person
ARIPA	:	Acquisition Requisition of Immovable Property Act, Apr-2017
CHAN	:	Chandanaish Paurashava
BPL	:	Below Poverty Level/People
DDR	:	Due Diligence Report
DP	:	Displaced Person
DPD	:	Deputy Project Director
DR	:	Drain
FGD	:	Focus Group Discussion
GICDC	:	Governance Improvement and Capacity Development Consultants
GOB	:	Government of Bangladesh
GRC	:	Grievance Redress Committee
GRM	:	Grievance Redress Mechanism
IA	:	Implementing Agency
IR	:	Involuntary Resettlement
LA	:	Land Acquisition
LA&R	:	Land Acquisition and Resettlement
LGED	:	Local Government Engineering Department
LGRD&C	:	Local Government Rural Development & Cooperatives
MCD	:	Municipal Capacity Development (MCD) Consultants
MDS	:	Management Design & Supervision
MPR	:	Monthly Progress Report
NPV	:	Net Present Value
PD	:	Project Director
PDP	:	Paurashava Development Plan
PMCU	:	Project Management and Coordination Unit
PIU	:	Project Implementation Unit
PPTA	:	Project Preparatory Technical Assistance
PRA	:	Project Readiness Assistance
PRSC	:	Project Readiness Services Consultants
QPR	:	Quarterly Progress Report
RCC	:	Reinforced Cement Concrete
R&R	:	Resettlement and Rehabilitation
RF	:	Resettlement Framework
RP	:	Resettlement Plan
SC	:	Standing Committees
SES	:	Socio-economic Survey
SPS	:	Safeguard Policy Statements
SPAR	:	Sub Project Appraisal Report
SSIA	:	Social Safeguard Impact Assessment
TOR	:	Terms of Reference
TLCC	:	Town Level Coordination Committee
UT	:	Urban Transport
WC	:	Ward Committee
XEN	:	Executive Engineer

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EXECUTIVE SUMMARY

1. The Government of Bangladesh (GoB) has undertaken the Urban Governance and Infrastructure and Improvement (Sector) Project (UGIIP) with financial assistance from the Asian Development Bank (ADB); ADB Loan to improve governance and urban service provision in selected 37 Paurashavas. Urban Governance and Infrastructure Improvement Program (UGIIP) with financial assistance from the Asian Development Bank (ADB). As per the requirements of a contract signed with the Local Government Engineering Department (LGED) on 7th September 2021 for “Consultancy Services for Project Readiness Services towards Urban Development (Sector) Project”. ADB Loan to improve governance and urban service provision in selected 37 Paurashavas. It would allow prescribed allocation for infrastructure development from the project fund for 2021-22.
2. The overall objectives of the Project are (i) strengthen pro-poor and gender responsive urban governance and improve urban infrastructure and service delivery in 37 Paurashavas in Bangladesh (ii) develop these Paurashavas in an integrated and holistic way both in terms of governance and infrastructure. Featured by improved municipal services delivery, financial sustainability, citizen participation, accountability, inclusiveness, transparency and urban development control (iii) roll out application of governance criteria linked with budget allocation to all Class-A and Class-B Paurashavas in the country. Chandanaish Paurashava is “A” class Paurashava.
3. Land Acquisition and Resettlement Due Diligence Report was prepared and endorsed by both the funding agencies and GoB to be adopted for implementation of UGIIP. The frameworks specified the screening procedures and the guidelines for identifying the APs (if any), estimating the compensation and assistance to be paid for the losses, grievance redress mechanism, preparation of IEE and the institutional requirements for monitoring the implementation of social safeguard aspects of the project. This DDR for Roads sub-project (UGIIP/CHAN/UT/01/2022) of Chandanaish Paurashava has been prepared following the PPTA and updated format.
4. Variety of sub-projects have been undertaken by UGIIP, potential social impacts of locality can be expected and cover a wide spectrum. Accordingly, the criteria for selection or exclusion of sub-projects address concerns related to potential significant or irreversible negative social impacts.
5. Potential social impacts may trigger from poor or improper location, planning and design practice. Construction impacts in a local setting and within the local community can be significant, even though of short duration and limited extent.
6. Government of Bangladesh (GoB) law and ADB policy require that the social impacts of development projects be identified and assessed as part of the planning and design process, and that action be taken to reduce those impacts to acceptable levels. This is done through the screening/impact assessment process, which has become an integral part of all ADB lending operations, project development and implementation.
7. The objectives of the Roads Improvement sub-project is to access and improve the urban social and environment through-Rehabilitation/Maintenance/Construction of drains, and improvement of drains on various locations in Chandanaish Paurashava locality.
8. **Categorization:** Chandanaish Paurashava Roads sub-project is classified as social Category C as per ADB SPS-09, as no significant or major impacts are envisioned. This Due Diligence report has been prepared in accordance with ADB SPS-09's requirements for social category B projects and provides mitigation and monitoring measures to ensure no significant impacts because of the sub-project.
9. The project has been classified as social ‘Category C’ by criteria in the Safeguard Policy Statement of the ADB-09 as applied by the ADB Urban Development Division, South

Asia Department. Category C projects are “judged to have minimal or no adverse social impacts, with lesser degree and/or insignificance than those for category A or B projects.” As a result, “a Due Diligence Report (DDR) is required to determine whether or not significant social impacts warranting an IR are likely”.

10. As per SPS-09 of ADB, the category of project as follows:

- (i) Category A: Any proposed project is likely to have significant adverse social impacts that are irreversible, diverse, or unprecedented. These impacts may affect an area larger than the sites or facilities subject to physical works. A social impact assessment (SIA) is required.
- (ii) Category B: If any projects have potential adverse social impacts are less adverse than those of category A projects. These impacts are site-specific, few if any of them are irreversible, and in most cases mitigation measures can be designed more readily than for category A projects. A social impact assessment (SIA) is required.
- (iii) Category C: If a project is likely to have minimal or no adverse social impacts. No social assessment is required although social implications need to be reviewed.

11. The objectives of the sub-projects are (i) to facilitate the local people with smooth communication and reduce water logging, traffic jam in proposed location.

Sub-project Scope: The proposed sub-project package is as follows:

Drain ID	Scheme Name	Total Length (m)
R-144	Improvement of Road by RCC Noyahat from Islam Badi Road to Harala (Ch. 0.00m to Ch. 670m) installation of Street Light 23 nos. at Ward no. - 06 & 04 at Chandanish Paurashava, Chattogram. Total Length = 670m.	670
R-159	Improvement of Road by Dense Bituminous Carpeting from Durlov Chowdhury Para Road via BMDF Road to Noyahat East Chandanish (Ch. 0.00m to Ch. 1450m) including Retaining Wall at (Ch. 580m to 630m, L/S) & installation of Street Light 53 nos. at Ward no. 02 & 07 at Chandanish Paurashava. Total Length = 1450m.	1,450
R-190	Improvement of Road by Dense Bituminous Carpeting from Rehabilitation of Dokkin Gachbaria Govt. Primary School Road via Cox - Bazar Road via Bular Taluk Mosque BMDF Road Gachbaria (Ch. 0.00 to Ch. 1800m) including Protection Work at (Ch. 375m to 415m, R/S), Retaining Wall at (Ch. 790m to ch. 810m, L/S), (Ch. 1300m to Ch. 1360m, L/S) & installation of Street Light 60 nos. at Ward no. - 08, at Chandanish Paurashava. Total Length = 1800m.	1800
R-241	Improvement of Road by Dense Bituminous Carpeting from BMDF Road via Khanhat to Abdulbari Hat Gachbaria (Ch. 0.00m to Ch. 2350m) including Retaining Wall at (Ch. 220m to Ch. 285m, L/S) & installation of Street Light 79 nos. at Ward no. - 09 & 08 Chandanish Paurashava. Total Length = 2350m.	2,350
Total	Four main Roads	6,270

12. The Four Roads in four locations comprising of length – 6,270 meters proposed is very essential and important for the communication of community people and reduces traffic jam, and effective transport mobility in Chandanaish paurashava.

13. Considering all the above schemes, following steps were adopted by the PRS Consultant’s team for Social Safeguard compliance –

- i. Review of the available Social and Environmental safeguard documents and categorization of the project as per ADB’s SPS-09 and GoB guidelines i.e. ARIPA-2017.
- ii. Separate Consultation with PRS team members, PMU staffs and PIU staffs to explain the importance of the safeguards.
- iii. Separate Workshops on safeguard policies for all Municipal Engineers, EE and AE of all the Paurashava under UGIIP

- iv. Screening and re-categorization of each and every scheme using IR, IP, checklists, transect walk and public consultation for individual schemes during visit to individual project scheme sites.

14. **Implementation Arrangements:** Local Government Engineering Department (LGED) only the executing agency (EA). LGED is responsible for providing support and guidance to Paurashavas concerning performance criteria and Paurashava development planning. Further, LGED is the main executing agency and responsible for the implementation activities by establishing a PMU. The participating Paurashavas are the implementing agencies with a Project Implementation Unit (PIU) within the Paurashava Organogram. Consultant teams are responsible for (i) detailed engineering design, contract documents preparation and safeguards facilitation; (ii) project management and administration support; (iii) assistance in supervising construction; (iv) strengthening of local governance, conducting required studies/surveys and (v) awareness raising on behavioral change in water, sanitation and solid waste management activities.

15. **Description of the Social Profile of the Paurashava:** Sub-project components are located in Chandanaish Paurashava urban area or in its immediate surroundings which were converted into urban land use for many years ago, and there is no natural habitat left at these sites. There are no protected areas cultural heritage site, wetlands, mangroves, or estuaries in or near the sub-project's location. There are no forest areas within or near Chandanaish Paurashava.

16. **Locations and sites of the proposed infrastructures** were considered to further reduce impacts. The concepts considered in design of the Chandanaish Roads Sub-project is: (i) Land availability and land provided by the paurashava authority for location facilities on government-owned land to avoid the need for land acquisition and relocation of people; (ii) prioritizing rehabilitation over new construction using public right of ways (ROWs), and taking all possible measures in design and selection of site or alignment to avoid social or resettlement impacts; (iii) avoiding where possible locations that will result in destruction/disturbance to historical and cultural places/values; (iv) avoiding tree-cutting where possible; (v) ensuring all planning and design interventions and decisions are made in consultation with local communities and reflecting inputs from public consultation and disclosure for site selection.

17. MDSC team integrate a number of measures, both structural and non-structural, to mainstream climate resilience into the Chandanaish Paurashava Roads sub-project, including: (i) structural protection of facilities of future floods; (ii) location of components where there is no risk of flooding or other hazards and promote more efficient use of Paurashava resources accordingly as per public demand. As a result, some measures have already been included in the sub-project designs. This means that the impacts and their significance have already been reduced.

18. Mitigation measures have been developed to reduce all negative impacts to acceptable levels and will be assured through a program of environmental monitoring. The monitoring program will include observations on and off-site, document checks and interviews with workers and beneficiaries. The PMU will submit semi-annual monitoring reports to ADB which will include a detailed review of the physical and financial including corrective actions taken during implementation of the sub-project.

19. **Consultation, Disclosure and Grievance Redress:** The stakeholders were involved in developing the DDR through discussions on-site and public consultation, after which views expressed were incorporated into the report and in the planning and development of all the sub-projects. This report will be made available at public locations in the Paurashava and will be disclosed to a wider audience via the ADB and LGED project websites. The consultation process will be continued and expanded during project implementation to ensure that stakeholders are fully engaged in the project and have the opportunity to participate in its development and implementation. A grievance redress mechanism is described within the

DDR to ensure any public grievances are addressed quickly.

20. **Monitoring and Reporting:** The PMU, PIU (Chandanaish Paurashava), and Project Management Design and Supervision Consultants (MDSC) will be responsible for safeguard monitoring. The MDSC will submit monthly monitoring reports to PMU, and the PMU will send semi-annual monitoring reports to ADB. ADB will post the semi-annual social monitoring reports on its website as part of its disclosure requirements.

21. **Conclusion and Recommendations:** The citizens of Chandanaish Paurashava will be the major beneficiaries of these sub-project. All the sub-project's schemes will facilitate the local people with smooth communication and reduce water logging, traffic jam in proposed locations. In addition to improved and maintained social and environmental conditions, all the schemes will also construct the roads improvement infrastructure on paurashava owned lands. Therefore, the proposed sub-project is unlikely to cause any significant adverse impacts and the social and environmental benefits to citizens of Chandanaish Paurashava will be positive. The potential impacts that are associated with design, construction and operation can be mitigated to standard levels without difficulty through proper engineering design provided that the DDR is included in the contract document and its provisions implemented and monitored to their full extent.

Based on the findings of the study, there are no significant impacts and the classification of the sub-project as Category "C" is confirmed. No further special study or detailed social impact assessment (SIA) needs to be undertaken to comply with ADB SPS, (2009)

I. INTRODUCTION

A. Background

1. Bangladesh has a population of approximately 162 million and experienced rapid urbanization with the growth of many secondary towns over the last three decades. About 28 per cent of the total population now lives in urban areas where the population growth rate is much higher than the overall national growth rate. With the present high increase-trend in urban population, it is justifiably anticipated that by year-2020, such population will constitute nearly 40 percent of the national aggregate. One principal cause of such rapid growth is the presence of better opportunities spanning economic, communication, education, health and other social aspects in the urban areas.

2. Urban Governance and Infrastructure Improvement Program (UGIIP)' with financial assistance from the Asian Development Bank (ADB). As per the requirements of a contract signed with the Local Government Engineering Department (LGED) on 7th September 2021 for "Consultancy Services for Project Readiness Services towards Urban Development (Sector) Project". ADB Loan to improve governance and urban service provision in selected 37 Paurashavas. It would allow prescribed allocation for infrastructure development from the project fund for 2022-23. The Paurashavas are:

- 37 sample Paurashavas: 1) Kaliganj 2) Bhanga 3) Boalmari 4) Naria, 5) Goalanda, 6) Hossainpur, 7) Kalkini, 8) Munshiganj, 9) Monohardi 10) Banshkhali, **11) Chandanaish**, 12) Chowmuhani, 13) Faridganj, 14) Raipur, 15) Sandwip, 16) Shonagazi, 17) Hajiganj, 18) Matlab, 19) Raozan 20) Bhawaniganj, 21) Bagha, 22) Naohata, 23) Santhia, 24) Rohanpur, 25) Alamdanga, 26) Bheramara, 27) Gangni, 28) Keshabapur, 29) Kumarkhali, 30) Chunarughat, 31) Kulaura, 32) Ulipur, 33) Pathgram, 34) Madan, 35) Araihasar, 36) Madhupur, 37) Brahmanbaria Sadar.

3. The Local Government Engineering Department (LGED) under the Local Government Division (LGD) of the Ministry of Local Government, Rural Development and Cooperatives (MLGRD&C) and having extensive experience in managing urban sub-projects financed by ADB, will be the executing agencies of the project.

II. APPROACH AND METHODOLOGY

B. Purpose of the Due Diligence Report (DDR)

4. The Project requires that any proposed development will comply with the laws and regulations of Bangladesh and ADB-SPS-09, be applied in full. This report aims to provide guidance on safeguard screening, assessment, institutional arrangement, and process to be followed for components of the project, where design takes place after approval. And therefore, this report:

- Describes the project and its components;
- Explains the general anticipated environmental and social impacts and mitigation measures for the sub-projects;
- Specifies the requirements that will be followed in relation to screening and categorization, assessment, and planning, including arrangements for meaningful consultation with affected people and other stakeholders and information disclosure requirements;
- Assesses the capability of the project proponents to implement national laws and ADB's requirements (SPS-09), and identifies needs for capacity building;
- Specifies implementation procedures, institutional arrangements, and capacity development requirements; and Specifies monitoring and recording and reporting requirements.

5. The primary purpose of this DDR is to investigate and describe impacts of the proposed sub-projects to the existing social and environmental issues. Specifically, the study aims to predict the potential impacts of the project activities and recommend mitigation and abatement measures for impacts (in the pre-construction, construction, after completion of works and operational stages of development) that are considered potentially adverse to the surrounding environment.

6. This DDR has been prepared with a view to identify Involuntary Resettlement (IR) impact and documentation whether payment of compensation at replacement value ensured or not. This report has been prepared based on both primary & secondary data and detailed engineering designs for the roads sub-project of Chandanaish Paurashava. Relevant information and documents have also been collected from concerned offices and the Paurashava Development Plan (PDP). Further, information has been gathered from the Paurashava personnel over telephone whenever necessary.

C. Data Sources of DDR

7. The following documents were collected, consulted and utilized as reference in the preparation of this DDR report:

- Available technical reports from Paurashava and various organizations
- GoB policy of the Acquisition and Requisition of Immovable Property Ordinance, July 2017 Act. (Ordinance II of 1982 & revised & enacted in July 2017) (Chap. 3: Acquisition Compensation Matters: 9/2).
- Safeguard Policy Statement -Asian Development Bank, 2009
- Available laws, rules, regulations, acts, policies from Bangladesh Government websites
- Maps from open sources, Paurashava, and various governmental and non-governmental websites Data from secondary literatures including books and relevant websites,
- Terms of Reference of Third Urban Governance and Infrastructure Improvement (sector) Project (UGIIP-III) (EOI-Selection No. 159864)
- Public consultation, focus group discussion meetings at project sites, interview of the relevant drains and roads users, beneficiaries at project sites etc. IR and social impact assessment checklist conduction.

D. Scoping and Gathering Baseline Data

8. Scoping of issues to be addressed in this report was collected through conduction of the assessment process (i.e., Safeguard teams' field visits, conduction of Focus Group Discussion Meetings, stakeholder consultation, physically investigate each scheme sites, especially drains and their suitable outfall sites etc.) to collect the appropriate baseline information so that collected and the DDR report/study can focus on the relevant issues needed.

E. Structure of This Report

9. Following the ADB SPS 2009, the Report is structured as follows:

Executive Summary

Chapter I Introduction provides the background;

Chapter II Approach and Methodology (Data sources, scoping baseline information, structure of the report;

Chapter III	Sub-project Description (Proposed Project area and sub-project summary, purpose of this report, possible social impacts, and categorization the project as per SPS-09);
Chapter IV	Field Work and Public Consultation and Participation (Outline of field work, stakeholder and future consultation);
Chapter V	Land Availability and Resettlement (Land acquisition and resettlement, sub project impact, benefits, and anticipated negative impacts, mitigation and social concerns);
Chapter VI	Policy, Legal Framework
Chapter VII	Entitlement, Assistance and Benefits
Chapter VIII	Grievance Redress Mechanism description in detail;
Chapter IX	Institutional Arrangements
Chapter X	Implementation Schedule
Chapter XI	Monitoring and Recording
Chapter XII	Conclusion and Next Steps

III. SUB-PROJECT DESCRIPTION

F. About Proposed Area

10. Chandanaish paurashava is located at between 22°02' and 22°08' north latitudes and in between 91°49' and 92°09' east longitudes. This Paurashava is bounded by PATIYA and RANGUNIA upazilas on the north, SATKANIA upazila on the south, BANDARBAN SADAR and Satkania upazilas on the east, ANOWARA upazila on the west. Chandanaish is 'A' category Paurashava with an area 17.08 sq. km according gazette notification and consists with 9 Wards. The Paurashava is located about 296 kilometers away from Dhaka city center and is 20 km from upazila HQs. It has of 15,030 nos. of families (Source: Paurashava Ek Najare-Nov-2022). The total tax holding household number of the paurashava is 8,795. Chandanaish Municipality has 9 wards and 3 outside areas.

11. Geographically well situated and its importance is not yet recognized rather underrated. It was found that being well situated as connected with one main highway, from Dhaka to Cox's Bazaar district via Cumilla, Greater Noakhali, Chittagong districts and end point of the country, Teknaf at south-east side, further Karnafuly Tunnel reduced and only 12 km from Chittagong district. Besides, Rail way connection from Dohazari-Cox's Bazaar- Teknaf has a rail station in Chandanaish Namely: Khanhat. The Chandkhali channel of Bay of Bengal, Barumati, Lemani channel, Sankha river etc The main profession of the population is business, agriculture and abroad remittance. The average income of the population is about Tk 20,000/-.

12. Total roads are 52 km. pucca roads, 17Km HBB, 18 Km kutcha roads . In total 109 km roads. Paurashava PDP stated: total pucca drains 3.5km, kutcha primary- 8 km, normal drain-15km, secondary drain- 5.5 km. Outfalls are aligned at best mainly at Barumati Khal, Lemoni Khal and Boro khal. Paurashava faces problems with not having proper drainage networks that hinders flooded situation during half of the year. As such, huge traffic movement including heavy vehicles disrupt its only roads to a great extent. As such the areas of Chandanaish paurashava emerges under water every year. Further it has no proper drainage network system. This paurashava has not received any foreign grant to develop its infrastructures including roads, drains, street lights and other urban facilities. As such, this paurashava is in need of grant from other sources to develop its infrastructures to strengthen Paurashava administration.

13. As of the 2011 Bangladesh census, Chandanaish has a population of 35,748 Of which 61.4% educated. The population growth rate is 1.89% and the population density of this area is 1,891.42 (per km). Reviewing the above description and paurashava documents records etc, it is urgently necessary to provide monetary grant to this paurashava to strengthen its different urban facilities infrastructure like: water treatment plant, roads, drains, street lights, super market, kitchen market etc. The Chandanaish Paurashava has its own lands, of more or

less 92 dcm for paurashava cum other infrastructures, 26 dcm for kitchen market, and also have more lands for other structures

14. Monthly income range of the inhabitants of the Paurashava is presented in the following table.

Table-1: Monthly Income range of Paurashava Residents¹

Tk.0-5000	Tk.5001-10,000	Tk.10,001-20,000	Tk.20,001-50,000	Tk.50,000-1,00,000	Tk. 1,00,000+	
Very Poor	Poor	Lower Middle	Middle	Upper Middle	Rich	Total
38%	30.8%	14%	9%	7%	1.2%	100%

¹Source: Family Survey, Paurashava, October-2022

15. Mostly Muslim oriented area with also Hindu, Christian. There are more than 67 islamic education / mosques in Upazila and one Government College, one women college, 2 secondary schools, 3 boys school, etc. It has an Upazila health Complex (50 bedded), 8 community clinics, 2 FP Health centre, 5 NGO clinic, private clinics, and 11 diagnostic center for social services. Being "A" class pourashava, it is to have 156 pourasha staff but practically it has only 58 staff including master roll employees for solid waste management. Being educated, the present Mayor has successfully established an effective paurashava administration. He is trying hard with his councilors and panel Mayor team to strengthen the paurashava administration. The town looks quite clean and well managed by the paurashava authority. The present Mayor is Md. Mahbubul Alam Khoka

(Source-Paurashava-Synopsis circulated during Stakeholder Consultation on 26 October 2022, & Bangla & Wikie pedia)

G. Sub Project component under Paurashava

16. The Project is to be implemented over a 12-month period from the date of loan effectiveness, scheduled for completion by June-July 2024. Prior to effectiveness of the UGIIP PRS, conditionally scheduled in June 2024, ADB agreed with LGED consultancy during the Review Mission (July-September 2022). Table-1 that presents monthly income range of the Paurashava citizens, The proposed selected Four roads Package: UGIIP/CHAN/UT/01/2022 Is given in Table-2 that presents sub-project Summary information, Table-3 that Provides summary of social impacts assessment of the roads. Besides, Figure-1 shows the project Paurashavas on Bangladesh map, Figure-2 shows Paurashava Map; Figure-3 is Upazila Map, Figure-4 shows locations of the roads in google map /Paurashava map, and, Figure-5 shows cross section of roads, Figure-6 presents stakeholder consultancy meetings, and Figure-7 presents grievance redress system.

H. Categorization of the Project:

17. The Safeguards Policy Statement (SPS 2009) of ADB provides guidance on the social and environment category of sub-projects based on the degree of anticipated social and environmental impacts. ADB social and environmental safeguard objectives are: (i) to ensure the environmental soundness and sustainability of sub-projects and (ii) to support the integration of environmental considerations into the sub-project decision-making process. ADB environmental safeguards are triggered if a project is likely to have potential environmental risks and impacts. A project is classified as one of the four social categories (A, B, C, or FI) based on the most environmentally sensitive component. Categories are as follows:

Category A: Project that is likely to have significant adverse environmental impacts

which are irreversible, diverse, or unprecedented. These impacts may affect an area larger than the sites or facilities subject to physical works. A social impact assessment (SIA), including a social management plan (EMP), is required.

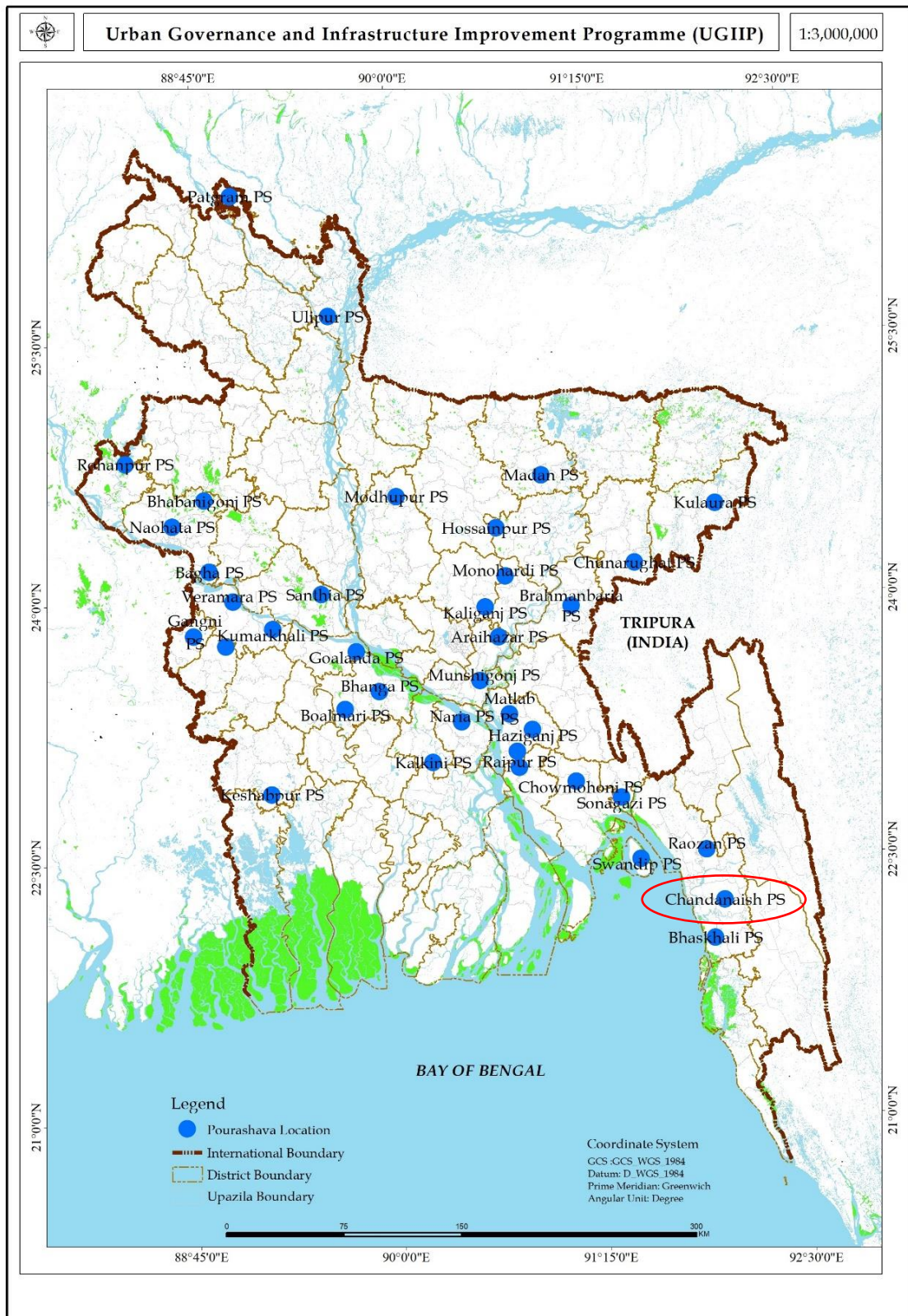
Category B: Project with potential adverse social impacts that are less adverse than those of category A projects. These impacts are site-specific, few if any of them are irreversible, and in most cases mitigation measures can be designed more readily than for category A projects. An involuntary Resettlement Plan (RP), including a Land Acquisition Plan (LAP), in some cases, LARP, is required.

Category C: Project that is likely to have minimal or no adverse social impacts. A Due Diligence Report (DDR) is required.

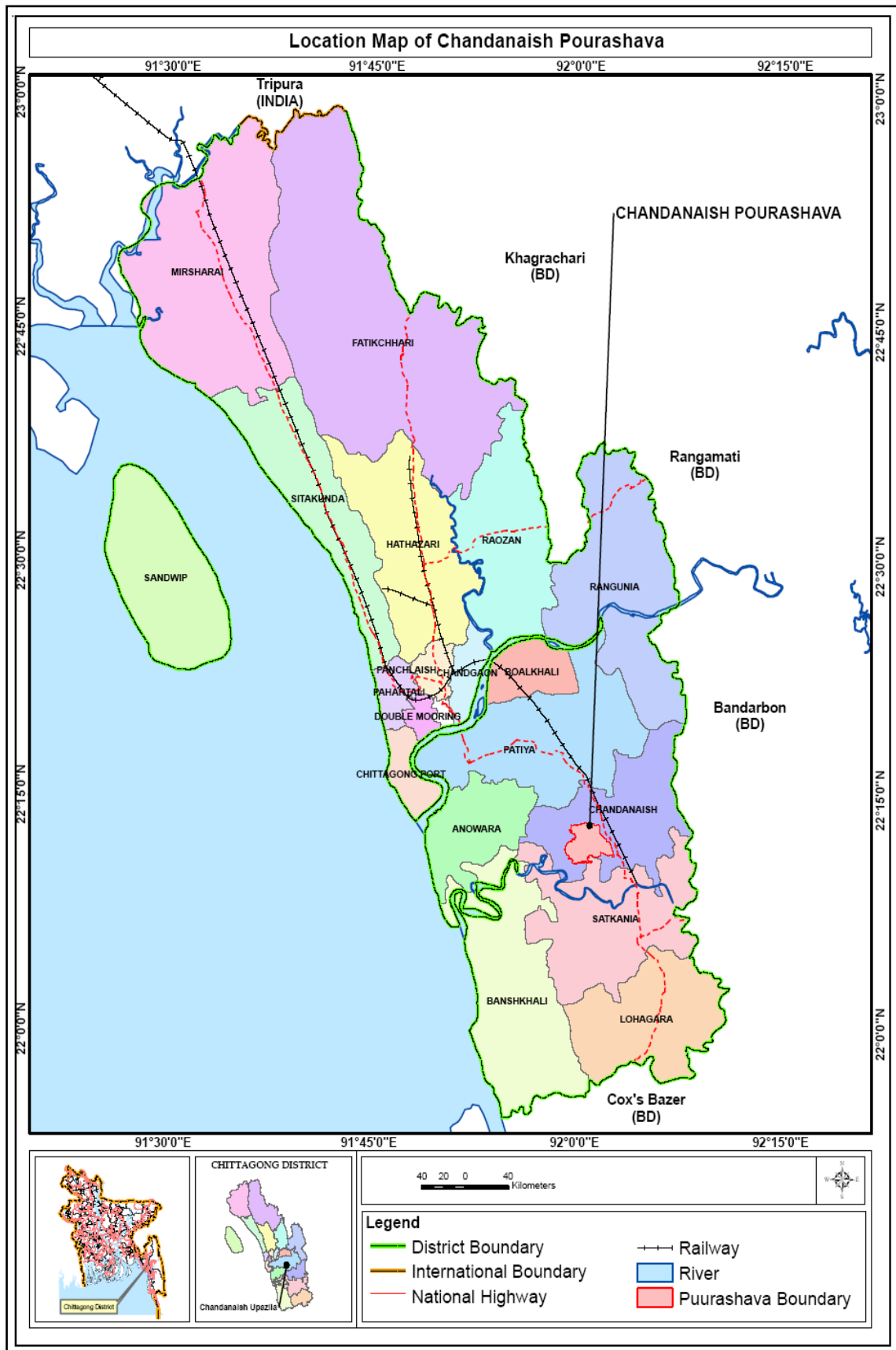
Category FI: Project is classified as category FI if it involves the investment of ADB funds to, or through, a financial intermediary.

The project has been categorized as B for social under the ADB's Safeguards Policy Statement 2009 (SPS).

Figure-1: Bangladesh Map Showing the Project Paurashavas

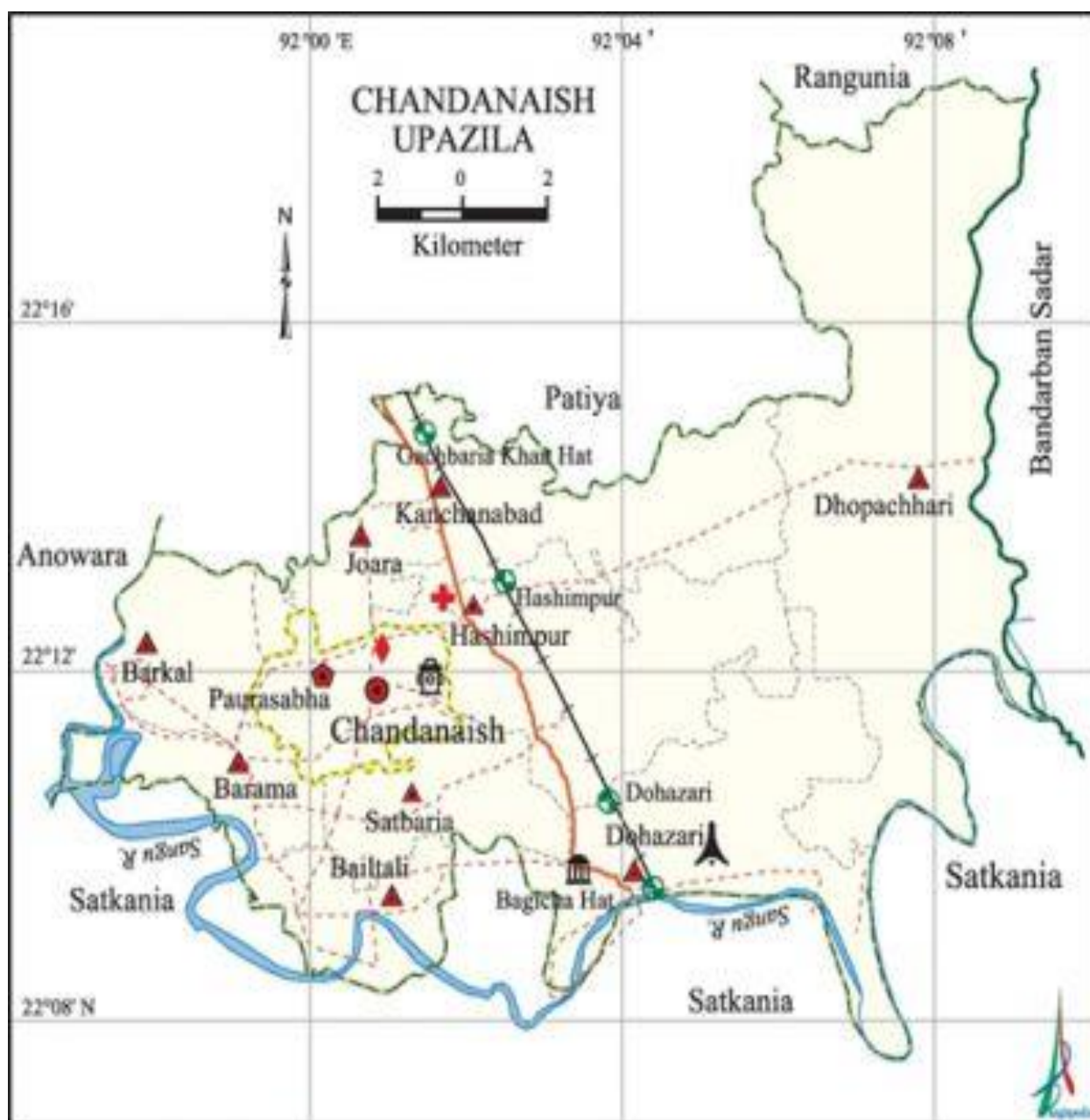


Figur-2: Chandanaish Paurashava Location Map



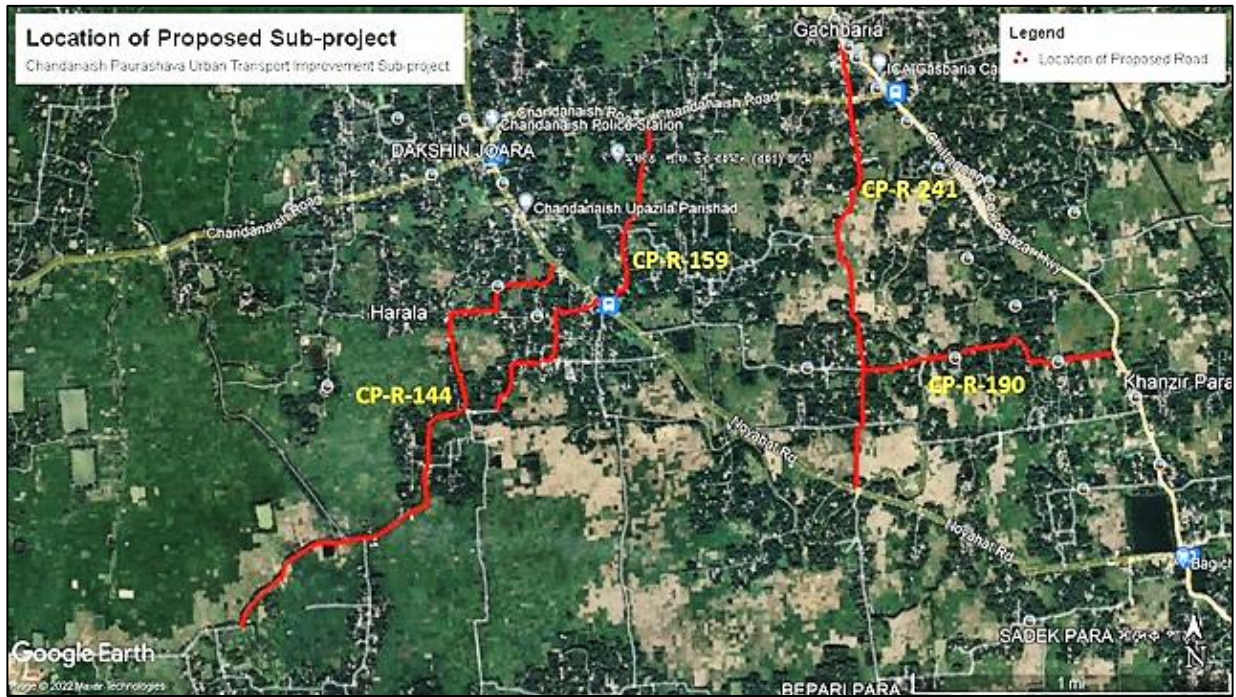
Source-Paurashava-XEN office-Oct-2022

Figure-3:Chandanaish Upazila Map



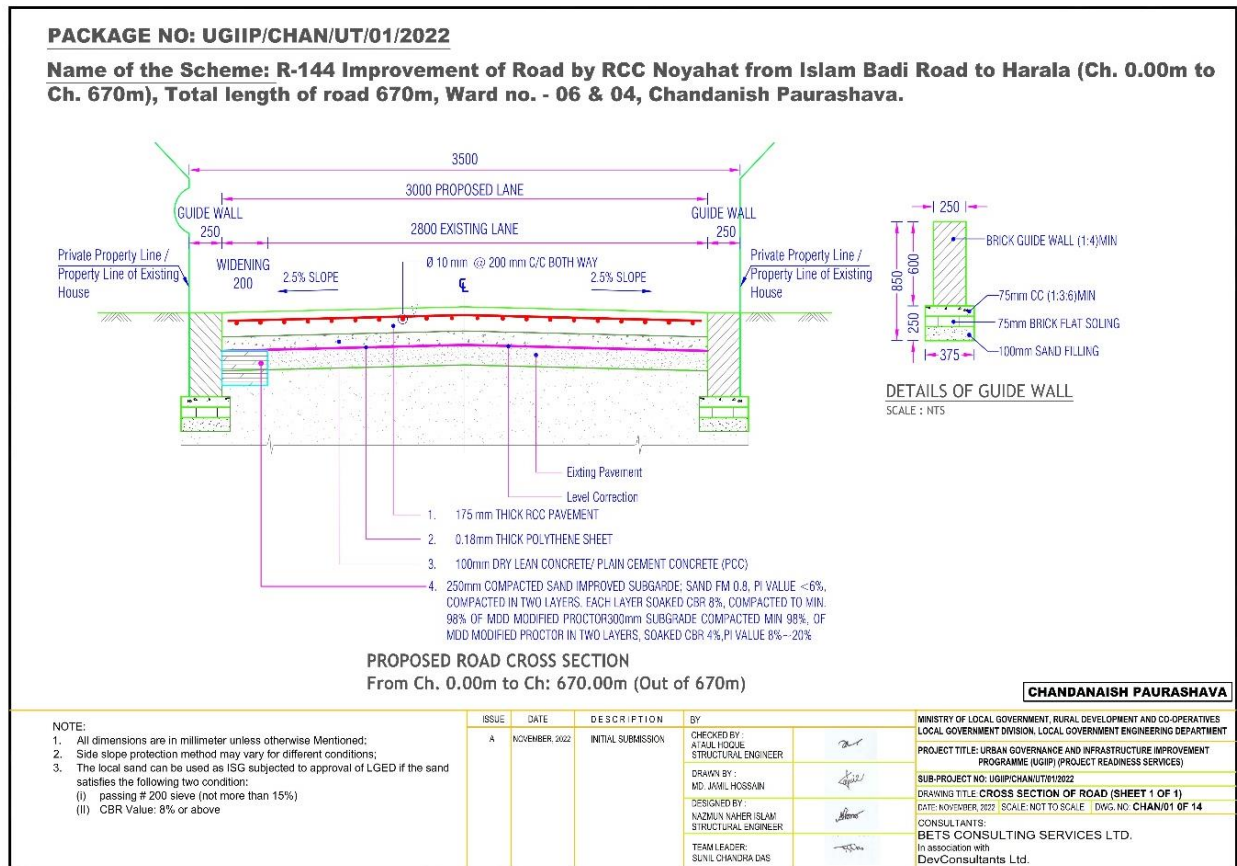
Source: LGED digital Map web site

Figure-4: Google Map Location of the Roads Construction/Improvement Sub-project



Source: Engineering & Design Section-PRS Consult-UGIIP; September -2022

Figure-5: Cross-Section of Roads

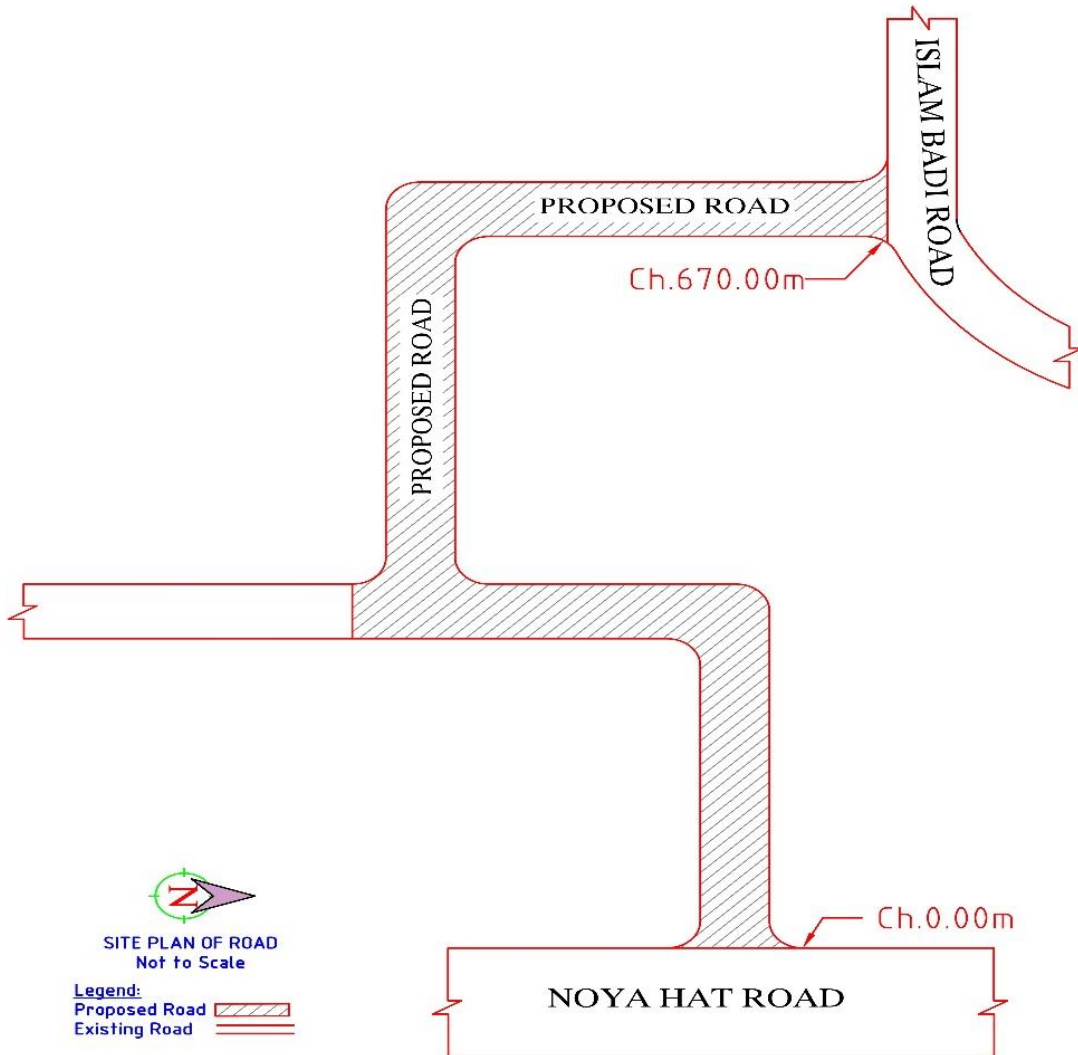


LAYOUT OF ROADS

Road-144

CHANDANAISH PAURASHAVA, CHATTOGRAM

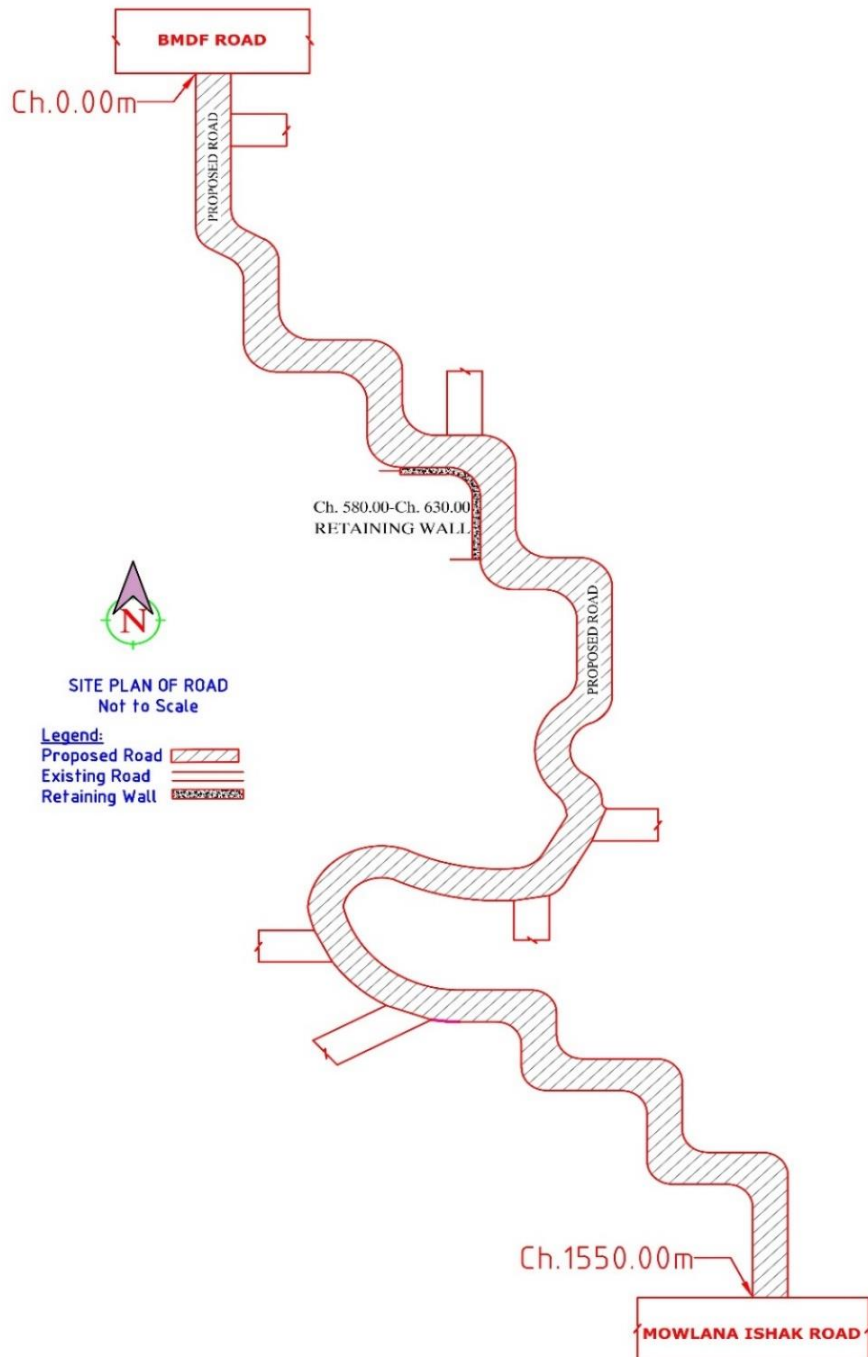
Name of the Scheme: R-144 Improvement of Road by RCC Noyahat from Islam Badi Road to Harala (Ch. 0.00m to Ch. 670m), Total length of road 670m, Ward no. - 06 & 04, Chandanish Paurashava.



Road-159

CHANDANAISH PAURASHAVA, CHATTOGRAM

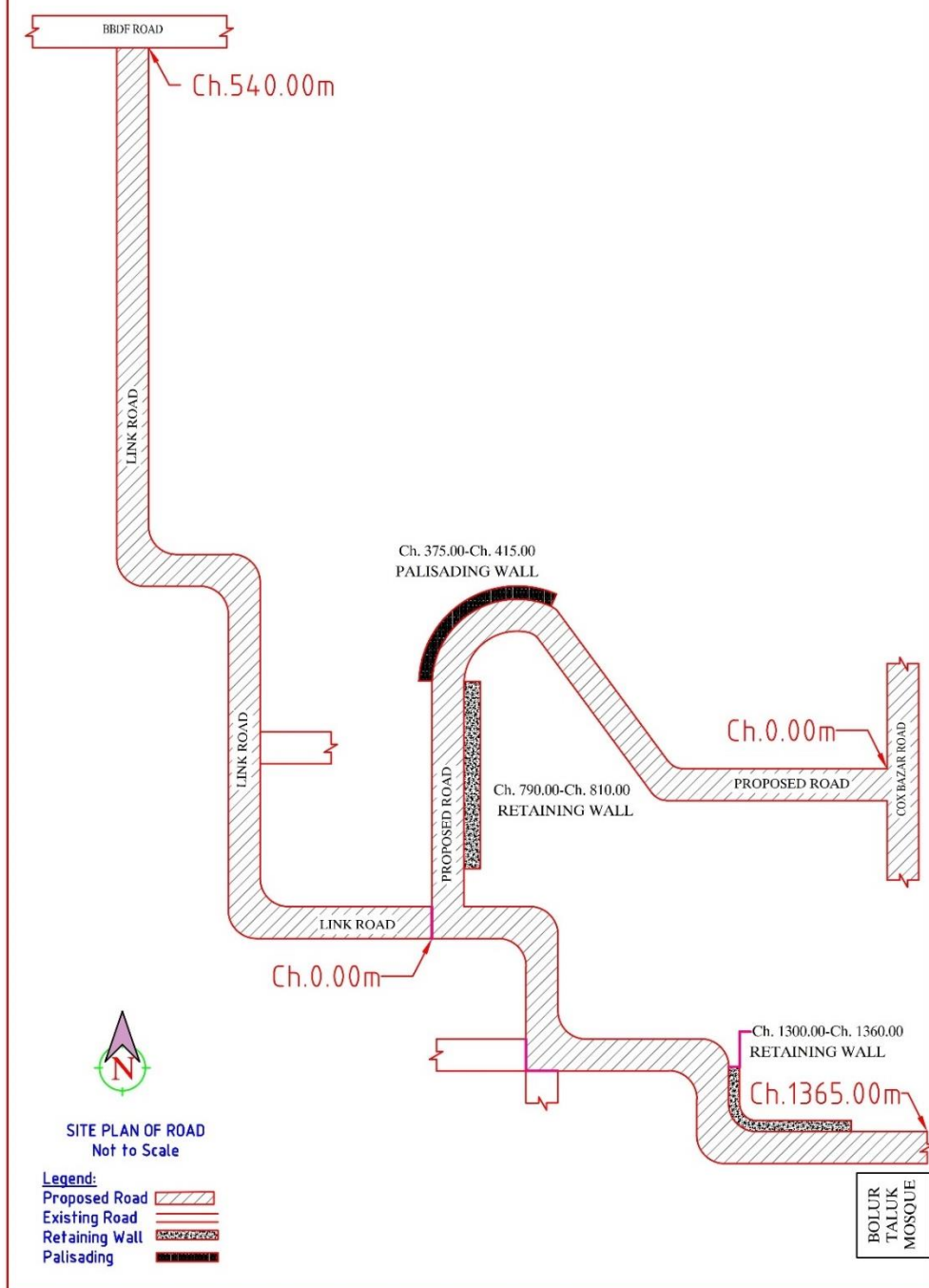
Name of the Scheme: R-159 Improvement of Road by Dense Bituminous Carpeting from Durlov Chowdhury Para Road via BMD Road to Noyahat East Chandanish (Ch. 0.00m to Ch. 1550m), Total length of road 1550m, Ward no. - 02 & 07, Chandanish Paurashava.



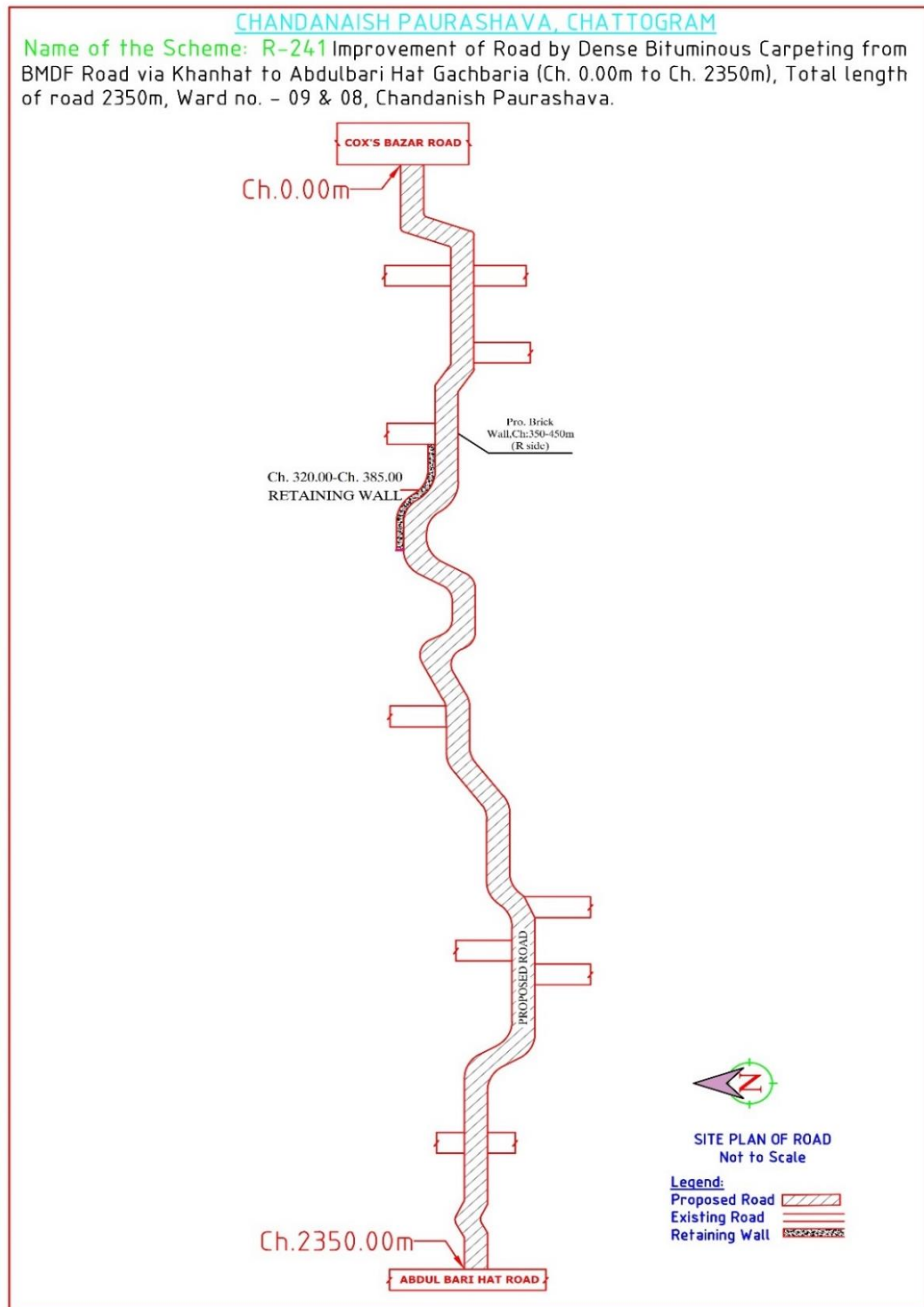
Road-190

CHANDANAISH PAURASHAVA, CHATTOGRAM

Name of the Scheme: R-190 Improvement of Road by Dense Bituminous Carpeting from a. Rehabilitation of Dokkin Gachbaria Govt. Primary School Road via Cox - Bazar Road via Bular Taluk Mosque BMDF Road Gachbaria (Ch. 0.00 to Ch. 1365m), b. link (Ch. 0.00 to Ch. 540m), Total length of road 1905m, Ward no. - 08, Chandanish Paurashava.



Road-241



Source: Design Section-PRS Consult-UGIIP

Table-2: Components of the Proposed Roads sub-project
Urban Governance and Infrastructure Improvement Programme (UGIIP) (Project Readiness Services)
Road Sector Sub-Project (Summary Sheet)

Project Name:UGIIP/CHAN/UT/01/2022, CHANDANAISH PAURASHAVA, CHATTOGRAM

SI No.	FY	Name of Package	PDP SL	PDP ID No.	Scheme Name/ Name of works	Length (m)	Estimated Amount in BDT			Remarks
							Gross Amount (Tk)	Salvage (Tk)	Net Amount (Tk)	
	2022-2023	UGIIP/CHAN/UT/01/2022			Name of Sub-Project: Construction/Improvement of Roads 6,270m in 4 locations, Protection Work 40m, Retaining Wall 195m & installation of Street Light 215 nos. at Chandanaish Paurashava, Chattogram District.					
1			R-144	—	Improvement of Road by RCC Noyahat from Islam Badi Road to Harala (Ch. 0.00m to Ch. 670m) installation of Street Light 23 nos. at Ward no. - 06 & 04 at Chandanish Paurashava, Chattogram. Total Length = 670m.	670	13,974,112.08	-	13,974,112.08	ROAD
2			R-159	—	Improvement of Road by Dense Bituminous Carpeting from Durlov Chowdhury Para Road via BMDF Road to Noyahat East Chandanish (Ch. 0.00m to Ch. 1450m) including Retaining Wall at (Ch. 580m to 630m, L/S) & installation of Street Light 53 nos. at Ward no. - 02 & 07 at Chandanish Paurashava. Total Length = 1450m.	1450	16,054,766.91	-	16,054,766.91	
3			R-190	—	Improvement of Road by Dense Bituminous Carpeting from Rehabilitation of Dokkin Gachbaria Govt. Primary School Road via Cox - Bazar Road via Bular Taluk Mosque BMDF Road Gachbaria (Ch. 0.00 to Ch. 1800m) including Protection Work at (Ch. 375m to 415m, R/S), Retaining Wall at (Ch. 790m to ch. 810m, L/S), (Ch. 1300m to Ch. 1360m, L/S) & installation of Street Light 60 nos. at Ward no. - 08, at Chandanish Paurashava. Total Length = 1800m.	1800	30,016,869.42	950,370.40	29,066,499.02	
4			R-241	—	Improvement of Road by Dense Bituminous Carpeting from BMDF Road via Khanhat to Abdulbari Hat Gachbaria (Ch. 0.00m to Ch. 2350m) including Retaining Wall at (Ch. 220m to Ch. 285m, L/S) & installation of Street Light 79 nos. at Ward no. - 09 & 08 Chandanish Paurashava. Total Length = 2350m.	2350	24,625,721.11	-	24,625,721.11	
					Total Road =	6270	84,671,469.52	950,370.40	83,721,099.12	

N/A= Not Applicable

Source: Design Section-PRS Consult-UGIIP

CHANDANAISH PAURASHAVA, CHATTOGRAM: Use of Width: Project Name:UGIIP/CHAN/UT/01/2022

SI No.	FY	Name of Package	PDP SL	PDP ID No.	Scheme Name/ Name of works	Length (m)		Existing Road Paved Width/Drain width (m)	Proposed Paved width of Road/Drain opening width (m)	Crest width of Road/ Drain full width (m)	Land Owner
	2022-2023	UGIIP/CHAN/UT/01/2022			Name of Sub-Project: Construction/Improvement of Roads 6,270m in 4 locations, Protection Work 40m, Retaining Wall 195m & installation of Street Light 215 nos. at Chandanaish Paurashava, Chattogram District.						
1			R-144	—	Improvement of Road by RCC Noyahat from Islam Badi Road to Harala (Ch. 0.00m to Ch. 670m) installation of Street Light 23 nos. at Ward no. - 06 & 04 at Chandanish Paurashava, Chattogram. Total Length = 670m.	670		2.80	3.00	3.50	ROAD
2			R-159	—	Improvement of Road by Dense Bituminous Carpeting from Durlov Chowdhury Para Road via BMDF Road to Noyahat East Chandanish (Ch. 0.00m to Ch. 1550m) including Retaining Wall at (Ch. 580m to 630m, L/S) & installation of Street Light 53 nos. at Ward no. - 02 & 07 at Chandanish Paurashava. Total Length = 1450m.	1450		3.00	3.00	3.85	
3			R-190	—	Improvement of Road by Dense Bituminous Carpeting from Rehabilitation of Dokkin Gachbaria Govt. Primary School Road via Cox - Bazar Road via Bular Taluk Mosque BMDF Road Gachbaria (Ch. 0.00 to Ch. 1800m) including Protection Work at (Ch. 375m to 415m, R/S), Retaining Wall at (Ch. 790m to ch. 810m, L/S), (Ch. 1300m to Ch. 1360m, L/S) & installation of Street Light 60 nos. at Ward no. - 08, at Chandanish Paurashava. Total Length = 1800m.	1800		N/A	3.50	4.35	
4			R-241	—	Improvement of Road by Dense Bituminous Carpeting from BMDF Road via Khanhat to Abdulbari Hat Gachbaria (Ch. 0.00m to Ch. 2350m) including Retaining Wall at (Ch. 220m to Ch. 285m, L/S) & installation of Street Light 79 nos. at Ward no. - 09 & 08 Chandanish Paurashava. Total Length = 2350m.	2350		3.40	3.40	4.25	
					Total Road =	6270					

IV. FIELD WORK AND PUBLIC CONSULTATION

I. Outline of Field Work

18. In accordance with the requirements of the ADB as defined in the SPS 2009, the “borrower will carry out meaningful consultation with affected people and other concerned stakeholders, including civil society, and facilitate their informed participation” The following activities have therefore been carried out in his project in accordance with the ADB requirements.

19. In this regard, LGED has developed an Information Leaflet describing about the objective, characteristics and the output, benefits, and other issues for information disclosure mechanism. A sample has been given in **Appendix-1**.

20. As per project requirement, the safeguard consultant team organized during October 26-28, 2022, a number of consultation training program for all staff working in UGIIP, consultants and Paurashava staff on safeguard policies. The aim of the consultation was to inform all stakeholders about the importance of the safeguard policies and their implementation at the design construction and operation stage. Field consultation meetings were conducted with local people and beneficiaries/users of the drain’s facilities. A prescribed questionnaire checklist was used with substantial information and different kinds of participants including project-affected persons, who may suffer temporary access disruptions during construction activities from the sub-project area attended these focus group discussion meetings. Issues discussed and feedbacks received including list of participants along with details of date, time, and location are given in **Appendix-7**. The EMP has a detail description incorporated accordingly. These include speedy construction works to ensure low impacts to community during road closures and local employment.

21. Consultations by the PIU supported by the RES and the PMU include the following:

- Focus-group discussions (FGDs) and Workshop with affected persons and other stakeholders (including women’s groups, NGOs and CBOs) to hear their views and concerns, were conducted and concerns were addressed in sub-project design.
- Structured consultation meetings with the institutional stakeholders (government bodies and NGOs) to discuss and approve key aspects of the sub-project.

J. Stakeholder Consultation

22. A workshop cum Consultation meeting was held for selection of different prioritized sub-projects viz. roads, drains and kitchen market, supermarket etc. on 26-10-2022 with the local community, Paurashava officials, Councilors, TLCC, WC members, public representatives, local community people, local elites, businessmen, minority community, teachers, religious leaders, journalists, other government officials and different stakeholders since sub-project preparation to date at different stages of the project activities. In addition to that Focus Group Discussion (FGD) Meeting was held in the project site as a part of information dissemination about the upcoming sub-project implementation. Details are in the **Appendix-7**. The major objective of such consultations was to identify different issues, problems/constraints and prospects and feedback from the participants in connection to different development activities under the sub-project. Consultation is a continuous process which requires holding meetings from the very beginning of the project preparation to implementation of the project. The consultations conducted so far were mainly covering information dissemination about the project /sub-project & its scope, possible positive and negative impacts includes necessity of land acquisition, procedures of compensation valuation for the affected land & properties, payment of compensation, PAPs/local people’s opinions /feedback on different social issues & concerns e.g. fair compensation, grievances, local demand, involvement of PAPs & local people in different project activities & employment in project works etc.

35. However, such consultations/meetings were conducted at Paurashava office and also at sub-project sites among the Paurashava officials, local representatives, and local community people to assess the project impacts. The consultations were covered mainly to inform project stakeholders include project beneficiaries about the project concept, its objectives and different social safeguard issues, land acquisition requirements etc. as per technical design of the sub-projects. They were also consulted to know about their perceptions on risks and consequences of the sub-project development concerns, views on alternative options and beneficiary participation in Project cycle. The local elites, project beneficiaries along with local residents/community leaders and other stakeholders were consulted through group meetings and personal contact. The inputs from the stakeholders' meetings have been used to develop appropriate mitigation measures. This interactive approach will continue during the implementation of the sub-project. The findings of the above consultations revealed lots of positive impacts in spite of a few temporary impacts/concerns limited to construction period only, which have the scope of mitigation.

Figure-6: Picture Views of Consultation with Paurashava Officials and other stakeholders in the sub-project area.

	
Addressed on the importance of the workshop by the Mayor at Chandanaish Paurashava with TLCC, WC, and other concerned Engineers and officials; Date; 26.10.2022	Consultant Team with Mayor after workshop with concerned persone at Chandanaish Paurashava ; Date; 26-27/10/2022
	
Meeting at Chandanaish Paurashava with concerned Engineers and officials; Date; 26.10.2022	Workshop Participants View at Chandanaishi Paurashava; Date: 26.10.2022

V. Future Consultation and Disclosure:

23. To make the project successful, public consultation and disclosure is a continuous process throughout the project implementation period with all interested parties, beneficiaries, and stakeholders.

24. Public consultation meeting with the project communities will be held at the project location to know people's opinions and suggestions to make the better plan for future work programs interactive. Public opinions and suggestions will be taken by an aggregate of individual's views and attitudes about the project expressed by a significant proportion of the community to make the project meaningful. The decision based on public opinions will be considered and disclosed before starting the construction, and (b) smaller-scale meetings to discuss and plan construction work with individual communities, to reduce disturbance and other impacts, and to provide a mechanism through which stakeholders can participate in project monitoring and evaluation; Public meetings will be held with project site communities to present the final design and alignment of the proposed sub-projects for construction work.

25. The following activities will be done as a part of future public consultation and information campaign,

- a. To explain the project specifications to the wider section of urban population and prepare them for temporary disruptions of construction activities. Public information campaigns will be carried out through flyers, billboards, and local media that might be experienced by the towns' people during construction period.
- b. Public disclosure meetings will be organized at key project stages to inform the public about the progress of sub-project's implementation and future plans of construction activities, and to provide copies of summary documents in local language as; leaflet about the project activities
- c. Formal disclosure of completed project reports will be ensured by making copies available at convenient locations in the study areas, and informing the public of their availability; and
- d. Providing a mechanism through which comments can be made. A consultation and participation plan are prepared for the project; consultation activities will be coordinated by the project management unit (PMU), project implementation unit (PIU) of the Paurashava and consultant teams to ensure that the communities are fully aware of the activities at all stages of the project implementation.

26. The PIUs (participating Paurashavas) with assistance of the consultant teams will conduct meaningful consultation², with project stakeholders, and civil society for every sub-project identified. To explain the project details to a wider population, public information campaigns will be conducted throughout the project lifecycle. Public disclosure meetings will be conducted at key project stages to appraise community members. Prior to starting construction, the PIU will issue notification on the starting date of implementation in local newspapers. A notice board showing the details of the project will be displayed at the construction sites for the information of public. Public participation will be confirmed through use of various methods, such as, stakeholder consultation meetings, FGDs with different groups (including women), key informant interviews etc. It is also expected to offer a platform to the community people in to (i) know about the program, and (ii) express their opinion regarding priorities and concerns related to the project. Paurashava authorities will arrange monthly stakeholders meeting in the sub-project site and pre project and post project evaluation meeting and will prepare a stakeholders engagement plan in this connection and will record attendance, meeting minutes regarding sub-project. And in each meeting will present a progress report to the participants.

27. The consultation process will include different techniques viz., individual meetings, key informant interviews, in-depth interviews, public consultation meetings, focus group discussions etc. The consultations will be held with special emphasis on poor, women and other vulnerable groups. The key informants during the sub-project implementation will include the following but not limited to:

- i. Local communities in general in particular,
- ii. Civil Society Organizations, CBOs and NGOs,
- iii. Government officials from concerned departments, and
- iv. Organizations and agencies directly and indirectly associated in project works, and
- v. Community and religious leaders, traders' association, etc.

28. Issues and concerns raised by the local communities during sub-projects implementation will be discussed with PIU and the contractor for implementation within the technical and financial limitations. The PIU and PMU will ensure that local communities and other stakeholders are informed about the progress of construction works at regular intervals. Also, the sub-project will be updated in case of change in design resulting in involuntary resettlement impacts if any during the implementation period.

29. The consultation process will be meticulously documented (with minutes of meetings, recordings with the permission of participants, photographs and signature sheets) and ensure that views of participants particularly the poor, women and other vulnerable persons are recorded and addressed as in appropriate manner. The documentation of consultations carried out with groups and individuals shall be maintained. The local communities will be informed about the outcome of the decision-making process and confirm how their views were incorporated. Consultations will be carried out in a manner that is commensurate with the local culture and beliefs of the local communities.

30. The PIU will organize public meetings and will appraise the communities about the progress of construction works

- i. Monthly update of the progress of sub-project implementation and construction works will be displayed at PIU, Paurashava office
- ii. The PIU will conduct information dissemination by organizing public meetings along with Paurashava to solicit the help all stakeholders (local, religious, ward councilors, etc.) and encourage the participation of people.
- iii. Summary of monthly progress report (MPR) shall also be disclosed at Paurashava office
- iv. Key features of sub-project; GRM institutional arrangement will be summarized in a booklet/leaflet and distributed among participants during the consultation meetings for better understanding and further participation
- v. Efforts will be made so that vulnerable people are able to take advantage of the development intervention
- vi. Information will be disseminated to local communities, and other stakeholders at regular intervals during project implementation works a summary of the sub-project in Bengali will be disclosed at PIU, Paurashava office. Key features of the sub-projects, institutional arrangement, grievance redress mechanism, etc. will be summarized and also shared with stakeholders

31. Both formal and informal meetings will be documented, and results will result will be disclosed to ensure transparency. Particular emphasis will be on the vulnerable people and the discussion mode will be informal so as not to be intimidating to them. Small groups of each category will be invited according to their convenience and the project design including the risks and benefits will be explained to them. The details of the consultations and their

responses will be recorded. With assistance from the MDSC national and regional social safeguard specialists, the PIUs will continue to arrange public consultations, and take the following steps:

- i. PIUs will organize public meetings and will appraise the communities about the progress in the implementation of sub-projects, social, and environmental activities;

32. The DDR will also be made available at a convenient place, especially the offices of the Paurashavas offices. The DDR will be disclosed on the ADB website. In order to provide a transparency in planning and for further active involvement of the community and other stakeholders, relevant information from this 'Involuntary resettlement and Due Diligence Report' will be translated to Bangla and made available at (i) offices of LGED and Paurashava, (ii) Councilor's/ area offices, (iii) consultant teams' offices; and (iv) contractor's campsites' camps etc. It will be ensured that the hard copies of this DDR are kept at places which are conveniently accessible to people, as a means to disclose the document and at the same time creating wider public awareness. An electronic version of this DDR will be placed in the official website of LGED and the Paurashava, and ADB's website after approval of the DDR by ADB.

VI. LAND AVAILABILITY

K. Land Acquisition & Resettlement:

33. The infrastructure improvements under UGIIP could have resettlement impacts. However, this selected sub-project at the Paurashava under UGIIP comprises Four (04) Roads of the Paurashava. In this connection, an in-depth social impact assessment was conducted based on the design completed schemes only to examine these issues, particularly with respect to the requirements of the ADB *Policy on Involuntary Resettlement* (1995), Social Safeguard Policy Statement (SPS) 2009, National Resettlement Policy -2009 under Ministry of Land (2009) national legislation of the Government of Bangladesh, Acquisition Requisition of Immovable Property Act-2017 (ARIPA-2017). The social safeguard study for the design completed schemes at the Paurashava suggests that there is no possibility of new land requirements, being improvement and construction of the roads will be done on the existing ROW and land is available that belong to the Paurashava and the road shoulders on available land. In this regard the paurashava authority gave a no objection plus land ownership certificate to the executing agency.

34. The ROW allocated for the road schemes also were confined through design prepared by MDS Consultant using existing roads ROW and if necessary for any drain then the shoulders' edge of existing roads will be utilized. It was revealed through physical investigation that the proposed sub-project impact does not extend over any privately owned or any other new land for undertaking civil works. As such no land acquisition and resettlement will be required. Besides, the proposed ROW for the design completed roads under the sub-project, there is no possibility of affecting any structure and none found to be required relocation. Moreover, there is no possibility to loss of livelihood, neither permanent nor temporary due to loss of land/assets occupied or squatting by anybody is expected for the proposed development. Some minor disturbances /impacts might be happened, but this will be minimized by alternative arrangement. Based on final design of the sub-projects during implementation and construction work, all the probable resettlement impacts will be reviewed, and necessary mitigation measures will be taken.

35. Therefore, the potential impact of the sub-project on privately owned land/assets was fully eliminated, and correspondingly, no issues relating to involuntary Resettlement will occur during implementation of the sub-project. Although, concerned drains scheme unlikely to have any IR or resettlement impact. However, the construction/improvement of the sub-project may cause only minor temporary disturbances limited to dust and noise, movement of people etc., which will be limited to the construction period only, and could easily be mitigated as

described in this report. But here, construction/improvement of roads are normally will be carried out on existing land of the Paurashava. So, there is no scope of land acquisition. The implementation of the sub-project will be carried out within existing public rights-of-way and there will thus be no resettlement issues. The summary results of the resettlement screening are given below:

- i. No additional public or private lands will be required for the sub-project outside the public existing rights of way. As such no Resettlement Action Plan (RAP) will be needed for the Sub-projects;
- ii. No private, public, community, or cultural property of any kind of service delivery facilities as well as commercial activities will be affected;
- iii. A phased approach to the construction of the roads, drains and streetlights shall be applied in order to minimize the disruption of business located along their alignments. If required, planks/platforms shall be installed to facilitate the entry and exit of customers and businesspeople alike;
- iv. Agricultural or industrial productivity will not be hampered by the proposed sub-projects;
- v. Felling of small trees located may be needed, and a replantation program shall be put in place during the implementation of the sub-projects;
- vi. Preparation of resettlement action plan (RAP) will not be required for implementing the sub-project

36. In case if it is found during implementation period that a sub-project will require resettlement, activities will be subject to considerations and criteria that are consistent with the ADB's policy while taking into account the temporary nature of the displacement. The objective is to minimize disruption to the affected population. Special consideration should be given to avoiding irreversible negative impacts (such as permanent loss of employment), providing satisfactory temporary services, and, where appropriate, compensating for transitional hardships.

37. **Cut-Off-Dates:** Eligibility of affected persons if any found affected during implementation for compensation and assistance will be governed by eligibility cut-off dates as well. These dates will be established to identify the non-land assets that will qualify for compensation and discourage abuse of the mitigation policies by defrauding the project. These are the dates on which censuses of the affected persons and assets are completed on particular area (mauza/Ward/village). No person or his/her assets will qualify for compensation directly through Paurashava unless they are recorded in the census taken on the cut-off date.

L. SUB-PROJECT Impacts, BENEFITS and Anticipated Positive or Negative Impacts

38. **Employment and Poverty Alleviation.** The sub-project investments will contribute to eradicating poverty by promoting the expansion of employment and business opportunities. Labor intensive technologies will be adopted during the construction phase which will create short-term employment opportunities for those in the Paurashava's skilled and unskilled labor force. Long-term employment opportunities will subsequently be created during each sub-project's operations phase particularly in relation to O&M activities. It is also expected that the sub-project investments on basic urban and economic infrastructures will encourage private sector investments thereby creating more business and employment opportunities.

39. Through construction and improvement of roads & drains under the sub-project is anticipated to bring various quantifiable benefits. Availability of good drainage facilities will add to improve both the quality of life, and living condition of residents, easy transportation with low cost, which will bring new avenues for investments and consequently will boost up

economic development. Extended benefits will include employment opportunity of local people in construction works and thus to receive short-term socio-economic benefits. To ensure benefits to local people, the Contractors will be required to employ labor force from local communities, particularly within the vicinity of construction sites as much as possible. The main beneficiaries of the improved road & drainage, streetlight will be for the citizens of Paurashava area provided with better transport & drainage facilities to a considerable number of populations of the town. This will improve the quality of life of residents of the city as well as raising standards of both individual and public health. Moreover, the sub-project will bring economic gains to local people in the form of increased employment and while spending less on healthcare & transport, will save money leading to improve in livelihood standards significantly. Local people, including women, should be given the opportunity to be engaged as construction workers, and as sub-contractors. There are no indigenous people or cultural heritage sites that will be affected during the implementation of the sub-projects. For Chandanaish Paurashava, Package No: UGIIP/CHAN/UT/01/2022; in total, four (04) roads, construction and Improvement sub-project selected under UGIIP, LGED is the outcome of the feasibility study conducted during by the PMCU. Under feasibility study, a preliminary Social Safeguard Impact Assessment (SSIA) was conducted comprising a long list of proposed schemes combining roads, drains and other urban facilities components. At this stage of project implementation, PMCU Social safeguard Team conducted resettlement and social impact assessments in detail on the aforesaid designs completed and for implementation of the sub-project, comprising four roads of 6,270 meters including other facilities for the concerned package. A social impact assessment for the design completed schemes of the sub-project was done conducting a thorough investigation of different social safeguard issues visiting each of the scheme site based on the final detail engineering design prepared by Engineering Consultant to fulfill the requirements of ADB's Involuntary Resettlement and Safeguard Policy Statement (SPS, 2009).

40. The major objective of the above study /investigations was to assess and identify all the possible socio-economic and resettlement impacts with necessary mitigation measures of different concerns. This report has been prepared only for the design completed schemes of 6 drains. The current sub-project covers construction of the foresaid drains selected within the Paurashava to facilitate proper communication/ transportation and improved drainage network for the people of sub-project area. During investigations, it was revealed that the drains that been selected and so far, completed detail design for implementation will be constructed/ improved respectively on the existing lands which are owned by the Paurashava authority and will be constructed at the side of the existing road shoulders without affecting any structures. The major findings of the social impact assessment study have been summarized below in **Table-3**.

M. Mitigations of Social Concerns

41. The Social safeguard Team conducted the social impact study visiting sub-project sites in October, 25-28, 2022. The main purpose of the study was to assess and quantify resettlement and social safeguard issues. During site investigations, consultants had discussions and sharing of ideas with the mayor and councilors & concerned Engineers/officials, of the Paurashava, at the Paurashava office and also conducted meetings with the local people, local government representatives in the sub-project area. However, during field visit program, Consultant physically visited all the design completed road and drain alignments selected for construction and improvement under the sub-project and investigated about likely impacts on the people with respect to land acquisition & resettlement and other social safeguard issues. During site visit, Assistant Engineer, one sub-assistant Engineer, and a surveyor of the Paurashava accompanied the consultants to assist in identifying the locations & alignments of the proposed drain and organized consultations/meetings with the local representatives and people of the sub-project area.

42. **As mitigation measures of temporary disturbance**, contractors and PIU will ensure and comply the issues of pedestrian's safety relating design consideration such as dedicated pedestrian walkways on roads, covering of drainages (metal sheet/pontoon) to serve as

walkways, provision of speed bumps in areas where there is high traffic for school children and accident-prone stretches, and provision of safety signs and boards. During construction phase, mitigation measures as specified in the sub-project EMPs will be implemented by the contractors and closely supervised by Paurashava PMO and consultants. Road closure is not anticipated during construction period. The contractor/s will be required to submit a traffic management plan and implement in coordination with Paurashava traffic authority. Provision of alternative routes and this will be communicated via public announcements, billboards and notices. The contractors will be required to factor in their work schedules the timing of operations of business/shops along the alignments. The businesses/shops will be notified 7 days and again 2 days prior to start of construction activities. Access will be maintained through provisions of planks and metal sheets across trenches. The contractors will be required to repair/restore any damaged assets to its pre-construction condition at own cost.

43. Although the road and drainage schemes under the sub-project construction/improvement is not expecting any land acquisition and involuntary resettlement, either physical or economic displacement, or temporary restrictions to land use. However, some assumptions were made that during civil works for different schemes, pedestrians, residents and shop keepers/different business operators carrying out different economic activities particularly beside the road; customers might face temporary disturbances in connection to movement and operate their business. In order to avoid even minor temporary disturbances during the construction activities, the following measures are suggested to eliminate such impacts:

- Informing all residents' local households and traders about the nature and duration of works in advance, so that they can make necessary preparations to face the situation.
- Providing wooden walkways/planks across trenches for pedestrians and metal sheets where vehicle access is required and proper precautions and barricade will be provided to avoid accidents into the ditch for children, women, elderly people and handicapped and vehicle. Also, proper signboard, milking, leaflet and communications are essential in this connection. Necessary alternative road network and diversion of traffic will be mandatory for this. Project authority and contractors will be liable and compensate any loss or damage due to negligence of contractors and this should be included in the contract document and procurement policy of the contractors.
- Increasing the workforce and using appropriate equipment to complete the work in a minimum timeframe.
- Suggest people to wear mask to prevent from dust problem during construction and also routine water spray is essential to avoid and minimize dust in the air and nearby residence.
- Other social concern, if any will be properly solved by Grievance Redress Committee (GRC) under the Grievance Redress Mechanism (GRM) of the project already formed by the PIU/PMCU.
- Paurashava will prepare Social Action Plan (SAP), Gender Action (GAP), Poverty Reduction Plan and Stakeholders Engagement Plan in this connection. Gender segregated data will be preserved thorough routine monitoring of implementation work and Paurashava will preserve baseline information of pre project, during project and post project evaluation by formation of social development unit of the Paurashava.
- Any other preventive measures to be adopted as required considering the situation during construction.

Therefore, the above mitigation measures during civil works would not impede local resident, pedestrians' customers, and clients from shopping locally or using the usual services from local businesses.

44. **Loss of Income & Livelihood Opportunities.** None of the community facilities like schools, cemeteries, mosques, hospitals, temples, or others religious, cultural and historical

properties are going to be affected. Though the proposed site is near the locality and it is covered within the market areas, but there is no chance to be affected by odor. Given the scale of the project it is likely that a number of local people will obtain at least temporary socio-economic benefits, by gaining employment in the construction workforce, and thus raising their levels of income. In addition, a significant number of employments will be generated associated with the O&M of the facilities to be developed under the sub-projects. These benefits can bring wider social gains if they are directed at vulnerable groups. Chandanaish Paurashava will ensure the following labor management issues: • No child (age group 0 to below 18) will be engaged in the infrastructure activities as labor and no labor of age group of more than 65-years old will be engaged in the sub-project site • No gender discrimination regarding payment of sub-project site • Availability of safe drinking water and sanitation to the workers of sub-project site • Separate labor/child care room and toilet for the women including breast feeding corner • Equal payment for equal work in due time for the male and female labor.

45. **DDR Contingency Budget.** A contingency budget of 5% of construction cost will be considered for unseen needs during implementation period and DDR updating and other activities including, grievance redress, consultation, information dissemination, SAP, GAP etc.

Table-3: Social Impact Assessment of Roads Sub-project

Name of Package: UGIIP/CHAN/UT/01/2022

PDP Sl. No.	FY	PDP ID No.	Scheme Name/ Name of works	Length (m)/Nos.	Type of loss/ Affected	Name of APs	Possible social Impact	Resettlement required or not	Indigenous people	Remarks
	UGIIP/CHAN/UT/01/2022	DRAINS								
CHAN-R-144		—	Improvement of Road by RCC Noyahat from Islam Badi Road to Harala (Ch. 0.00m to Ch. 670m) installation of Street Light 23 nos. at Ward no. - 06 & 04 at Chandanish Paurashava, Chattogram. Total Length = 670m.	670m SL-23	No loss applicable	Not applicable	- No IR impacts - No requirement for land acquisition - There is no possibility of any adverse impact in terms of losing income or livelihood. - Temporary disturbance of pedestrians and vehicles to be addressed in the sub-project EMP	Not required	Not found	Chandanaish Paurashava own land
CHAN-R-159		—	Improvement of Road by Dense Bituminous Carpeting from Durlov Chowdhury Para Road via BMDF Road to Noyahat East Chandanish (Ch. 0.00m to Ch. 1450m) including Retaining Wall at (Ch. 580m to 630m, L/S) & installation of Street Light 53 nos. at Ward no. - 02 & 07 at Chandanish Paurashava. Total Length = 1450m.	1450m SL-53	No loss applicable	Not applicable	- No IR impacts - No requirement for land acquisition - There is no possibility of any adverse impact in terms of losing income or livelihood. - Temporary disturbance of pedestrians and vehicles to be addressed in the sub-project EMP	Not required	Not found	Chandanaish Paurashava own land
CHAN-R-190		—	Improvement of Road by Dense Bituminous Carpeting from Rehabilitation of Dokkin Gachbaria Govt. Primary School Road via Cox - Bazar Road via Bular Taluk Mosque BMDF Road Gachbaria (Ch. 0.00 to Ch. 1800m) including Protection Work at (Ch. 375m to 415m, R/S), Retaining Wall at (Ch. 790m to ch. 810m, L/S), (Ch. 1300m to Ch. 1360m, L/S) & installation of Street Light 60 nos. at Ward no. - 08, at Chandanish Paurashava. Total Length = 1800m.	1800m	No loss applicable	Not applicable	- No IR impacts - No requirement for land acquisition - There is no possibility of any adverse impact in terms of losing income or livelihood. - Temporary disturbance of pedestrians and vehicles to be addressed in the s sub-project EMP	Not required	Not found	Chandanaish Paurashava own land
CHAN-R-241		—	Improvement of Road by Dense Bituminous Carpeting from BMDF Road via Khanhat to Abdulbari Hat Gachbaria (Ch. 0.00m to Ch. 2350m) including Retaining Wall at (Ch. 220m to Ch. 285m, L/S) & installation of Street Light 79 nos. at Ward no. - 09 & 08 Chandanish Paurashava. Total Length = 2350m.	2350m	No loss applicable	Not applicable	- No IR impacts - No requirement for land acquisition - There is no possibility of any adverse impact in terms of losing income or livelihood. - Temporary disturbance of pedestrians and vehicles to be addressed in the sub-project EMP	Not required	Not found	Chandanaish Paurashava own land
				Total Roads Length =	6,270 m					

Source: Social Safeguard team PRS Consult-UGIIP

VII. POLICY & LEGAL FRAMEWORK

46. ADB Safeguards Policy Statement, 2009. ADB SPS, 2009 applies to all ADB-financed and/or ADB-administered sovereign projects and their components, regardless of the source of financing, including investment projects funded by a loan, a grant, or other means. The three important elements of the ADB SPS, 2009 are (i) compensation to replace lost assets, livelihood, and income; (ii) assistance for relocation, including provision of relocation sites with appropriate facilities and services; and (iii) assistance for rehabilitation to achieve at least the same standard of living with the project as without it. In addition, the absence of legal title to land should not be a bar to compensation. ADB SPS, 2009 requires compensation prior to actual income loss.

47. ADB SPS also applies when the land acquisition process has begun or been completed and/or population has already been moved in anticipation of ADB support. Involuntary resettlement actions in anticipation of ADB support generally refer to actions that preceded ADB support. In such cases ADB's due diligence will identify if there are any outstanding grievance or resettlement actions in noncompliance with ADB SPS requirements. If such outstanding issues are identified, ADB will work with LGED and PIUs to ensure appropriate mitigation measures are developed and implemented with an agreed timeline. It is also important for ADB's due diligence to assess potential risks associated with the project, even if the government's previous resettlement actions are not done in anticipation of ADB support.

48. Laws of Government of Bangladesh. 'Acquisition and Requisition of Immovable Property Act, 2017', the Act has been applicable for the sub-project for Chandanaish Paurashava. The land ownership certificate is provided by the paurashava authority to the effect that all the schemes will be implemented on paurashava owned land and thereby. Gaps between ARIPA and ADB, SPS 2009 were identified, and bridging measures are specified the project's RF, which is with LGED. The RF also specifies that in case of discrepancy between the policies of ADB and the government, the policy of ADB will prevail. This draft DDR therein represents a uniform document agreed upon by both the Government of Bangladesh and ADB to ensure compliance with their respective rules and policies. However, if any social impact issues arise due to the implementation of the sub-project, the compensation amount will be paid by the Paurashava authority as agreed upon as implementing agency.

VIII. ENTITLEMENTS, ASSISTANCE AND BENEFITS

49. **a) Types of Losses and Affected Person (AP) Category.** The types of losses - permanent or temporary, total or partial due to the project include (i) loss of land; (ii) loss of residential/commercial/community structure; (iii) loss of trees; (iv) loss of crops; (v) loss of business; (vi) loss of workdays/incomes, and relocation of households and businesses; and (vi) loss of access to premises for residence and trading.

According to ADB SPS, 2009 of ADB in the context of involuntary resettlement, APs are those who are physically relocated, or lose residential land, or shelter and/or economically displaced (with loss of structure, assets, access to assets, income sources, or means of livelihood). The absence of formal and legal title to the land should not prevent the AP to receive compensation and resettlement assistance from the project.

50. The following categories of APs (if any) would be impacted due to the implementation of the project:

- i. APs whose structure are to be demolished – No APs whose structure (including ancillary and secondary structure) are being used for residential, commercial, community, or worship purposes which are affected in part or in total,

- ii. APs losing income or livelihoods because of losing their business site due to the construction of roads or drains etc.,
- iii. APs facing relocation impacts, temporary or permanent, and
- iv. vulnerable APs - APs included in any of the above categories who are defined as low-income people (BPL), physically or socially challenged, landless or without title to land, female-headed households, elderly, vulnerable IP (tribal), or ethnic minority group (if any).

51. **b) Principles, Legal, and Policy Commitments.** The RP has the following specific principles based on ARIPA and ADB SPS, 2009: i. land acquisition and resettlement impacts on persons displaced by the project would be avoided or minimized as much as possible through alternate design/engineering options; ii. Where the negative impacts are unavoidable, the persons displaced by the project and vulnerable groups will be identified and assisted in improving or regaining their standard of living; iii. information related to the preparation and implementation of this RP will be disclosed to all stakeholders in a form and language understandable to them; and people's participation will be ensured in planning and implementation; iv. displaced persons who do not own land or other properties, but have economic interests or loss their livelihoods, will be assisted as per the broad principles described in the entitlement matrix of this RP; v. before starting civil works, compensation and resettlement and rehabilitation (R&R) assistance will be paid in full in accordance with the provisions described as in RP; vi. an entitlement matrix for different categories of people displaced by the project will be prepared. People moving into the project area after the cut-off date.

52. **c) Entitlements.** In accordance with the UGIIP-III RF, all displaced households and persons will be entitled to a combination of compensation packages and resettlement assistance, depending on the nature of ownership rights on lost assets, scope of the impacts including socioeconomic vulnerability of the displaced persons, and measures to support livelihood restoration if livelihood impacts are envisaged. The entitlement matrix specifies that any displaced person will be entitled to (i) compensation for loss of land at the replacement cost; (ii) compensation for loss of structure (residential/commercial) and other immovable assets at their replacement cost (without counting the depreciation value); (iii) compensation for loss of business/wage income; (iv) compensation for loss of crops and/or trees; (iv) assistance for shifting of structure; (v) rebuilding and/or restoration of community resources/facilities; and (vi) if vulnerable APs, livelihood/transitional cash assistance for vulnerable displaced persons (head of the affected family) at official minimum wage of the appropriate AP's occupation.

IX. GRIEVANCE REDRESS MECHANISM (GRM)

53. In order to receive and facilitate the resolution of affected people's concerns, complaints, and grievances concerning the sub-project's safeguards performance, a GRM to be established at PIU level. This GRM will work to address any complaints that arise during the implementation of the sub-project. In addition, the GRM will include a proactive measure before commencement of construction of sub-project (prior to mobilization), the community will be formally advised of project implementation details, so that all necessary project information is communicated effectively to the community and their immediate concerns can be addressed. This proactive approach with communities will be pursued throughout the implementation of the sub-project.

54. A project-specific grievance redress mechanism (GRM) will be established to receive, evaluate, and facilitate the resolution of PAP's concerns, complaints, and grievances about the social and environmental performance at the level of the project. The GRM will aim to provide a time-bound and transparent mechanism to voice and resolve social and environmental concerns linked to the project.

55. The GRM will provide an accessible and trusted platform for receiving and facilitating resolution of affected persons' grievances related to the project. The multi-tier GRM for the project is outlined below, each tier having time-bound schedules and with responsible persons identified to address grievances and seek appropriate persons' advice at each stage, as required.

56. Paurashava-wide public awareness campaigns will ensure that awareness on grievance redress procedures is generated through the campaign. The PIU designated safeguard focal person and Governance Improvement and Capacity Development Consultants (GICDC) will conduct Paurashava-wide awareness campaigns to ensure that poor and vulnerable households are made aware of grievance redress procedures and entitlements, and will work with the project management Office (PMO) at Paurashava level and Management Design and Supervision Consultants (MDSC) to help ensure that their grievances are addressed.

57. Across Paurashava public awareness campaigns will ensure that awareness on grievance redress procedures is generated through the campaign. The project implementation unit (PIU) under the guidance of Chief Executive officer/ Secretary/ Sociologist of Paurashava or any other person will conduct as focal person at Paurashava-wide awareness campaigns to ensure that poor and vulnerable households are made aware of grievance redress procedures and entitlements and will work with the PIU safeguards assistant to help ensure that their grievances are addressed.

58. Project Affected persons (PAPs) will have the flexibility of conveying grievances/ suggestions by dropping grievance redress/suggestion forms in complaints/suggestion boxes that will have been installed/ or already installed by project Paurashava or through telephone hotlines at accessible locations, by e-mail, by post, by post, WhatsApp or by writing in complaints register in Paurashava offices. **Appendix-5** has the sample grievance registration form. Careful documentation of the name of the complainant, date of receipt of the complaint, address/contact details of the person, location of the problem area, and how the problem was resolved will be undertaken. The project management office (PMO) safeguard officer will have the overall responsibility for timely grievance redressing on environmental and social safeguards issues and for registration of grievances, related disclosure, and communication with the aggrieved party through the PIU designated safeguard focal person.

59. Deputy Project Manager/ Senior Assistant Engineer/ Resettlement officer at headquarter from project management unit (PMU)/Project Implementation Unit (PIU) will have the overall responsibility for timely grievance redressing on environmental and social safeguards issues and for monitoring of grievances, related disclosure, and communication with the aggrieved party at headquarter.

60. **Grievance redress process.** In case of grievances that are immediate and urgent in the perception of the complainant, the Social Coordinator, Contractor and Social Safeguard and Environment Specialist from the project Management Design and Supervision Consultants (MDSC)/ Project Management and Supervision Consultant (PMSC) on- site will provide the most easily accessible or first level of contact for quick resolution of grievances. Contact phone numbers and names of the concerned PIU safeguards assistant, contractors, PMU safeguards officer, PMSC environmental and social safeguards specialists will be posted at all construction sites at visible locations.

- a) **1st Level Grievance.** The phone number of the PIU office should be made available at the construction site signboards. The contractors and PIU safeguard focal person can immediately resolve on-site in consultation with each other and will be required to do so within 7 days of receipt of a complaint/grievance.
- b) **2nd Level Grievance.** All grievances that cannot be redressed within 7 days at

field/ward level will be reviewed by the grievance redress cell (GRC) headed by Panel Mayor of the Paurashava with support from PIU designated safeguard focal person and MDSC regional environment and resettlement specialists. GRC will attempt to resolve them within 15 days.¹ The PIU designated safeguard focal person will be responsible to see through the process of redressal of each grievance.

- c) **3rd Level Grievance.** The PIU designated safeguard focal person will refer any unresolved or major issues to the PMO safeguard officer and MDSC national environmental and resettlement specialists. The PMO in consultation with these officers/specialists will resolve them within 30 days

61. **1st Level Grievance, Paurashava Level PIU.** The contractors, PIU Safeguard and Gender Focal person can immediately resolve issues on-site or at Paurashava level in consultation with each other with the support of Administrative Officer of Paurashava, designated municipal ward councilor and will be required to do so within 7 days of receipt of a complaint/grievance. Assistance of ward committees (WC) will be sought if required for resolution of the issue, by any one or all of them jointly. The first level grievance redress team will be comprised of the following members:

- i. Chief Executive Officer or Paurashava Secretary
- ii. Executive Engineer, Paurashava/ Safeguard and Gender Focal person
- iii. Administrative Officer, Paurashava (will act as secretary GRC level-1)
- iv. Municipal Ward Councilor (designated)/ WC member
- v. Environment Health Safety (EHS Supervisor)/Social Coordinator, Contractor
- vi. Affected Person's Representative/ Community or NGO Representative of project Area

62. **2nd Level Grievance, Paurashava Level.** All grievances that cannot be redressed within 7 days at WARD level will be brought up to the Second level grievance redress team headed by the Panel Mayor. Construction Supervision and Safeguards Engineers /Asst. Supervision and Safeguards Engineers, MSDC/PMSC at Paurashava level will attempt to resolve the grievance /complaint within 15 days. At the composition of 2nd level grievance redress team will be as follows:

- i. Panel Mayor of the Paurashava
- ii. Chief Executive Officer/ Secretary (will act as member secretary)
- iii. Executive Engineer of the Paurashava
- iv. Concerned Councilor of the Paurashava)
- v. Executive Engineer of the Paurashava
- vi. Administrative officer of the Paurashava
- vii. One women member/ Reserve women seat councilor
- viii. Representative of Affected Person/ TLCC member/ NGO member

63. **3rd Level Grievance,** Project Implementation Unit (PIU)/ Project Management Unit (PMU) Level at headquarter. All grievances that cannot be redressed within 30 days at 3rd level will be brought up to the PIU/PMU level. safeguards team will refer any unresolved or major issues to the PIU/PMU level grievance redress team, that will be headed by the Project Director and will have Deputy Project Director, social safeguard, environment safeguards and gender Assistant Directors and PMSC, who will resolve the complaints/grievances within 30 days. The PMU level grievance team will comprise of:

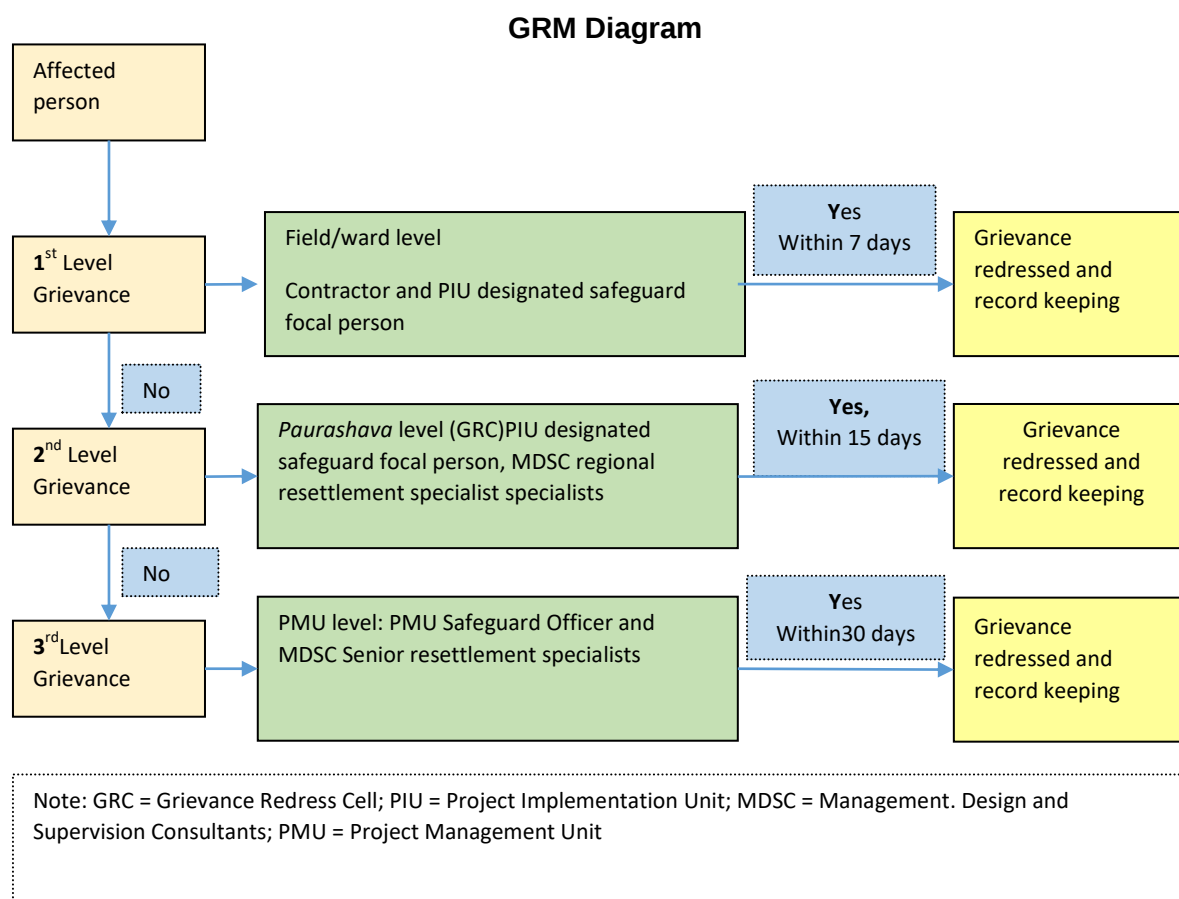
¹ Grievance redress cell (GRC) will have been formed at Paurashava-level. For example, in Paurashava, the GRC comprises Panel Mayor as Chairperson, and 1 councilor, the Paurashava Executive Engineer, Secretary Paurashava and Paurashava administrative officer, as members. All Paurashava-level GRCs shall have at least one-woman member/chairperson and AP representative or independent NGO as committee member. In addition, for project-related grievances, representatives of APs, community-based organizations (CBOs), and eminent citizens must be invited as observers in GRC meetings.

- i. Project Director,
- ii. Mayor of the Paurashava
- iii. Deputy Project Director (Safeguards)/ Project Manager
- iv. Deputy Project Manager (DPM)/ Senior Assistant Engineer (will act as member secretary GRC level-3)
- v. Assistant Director (Environment)/ National Environmental Consultant
- vi. Assistant Director (Social Safeguards)/ National Safeguard Consultant
- vii. Assistant Director (Gender) *supported by* Social, Environment and Gender Specialist/ National Gender Specialist, MDSC

64. Despite the project GRM, an aggrieved person shall have access to the country's legal system at any stage and accessing the country's legal system can run parallel to accessing the GRM and is not dependent on the negative outcome of the GRM.

65. In the event that the established GRM is not in a position to resolve the issue, the affected person also can use the ADB Accountability Mechanism (AM) through directly contacting (in writing) the Complaint Receiving Officer (CRO) at ADB headquarters or the ADB Bangladesh Resident Mission (BRM). Before submitting a complaint to the Accountability Mechanism, it is necessary that an affected person makes a good faith effort to solve the problem by working with the concerned ADB operations department and/or BRM. Only after doing that, and if they are still dissatisfied, will the Accountability Mechanism consider the complaint eligible for review? The complaint can be submitted in any of the official languages of ADB's developing member countries. The ADB Accountability Mechanism information will be included in the project-relevant information to be distributed to the affected communities, as part of the project GRM. The following **Figure-7** shows the GRM Diagram.

Figure-6: Grievance Redress System



a. Recordkeeping

66. Records of all grievances received, including contact details of complainant, date the complaint was received, nature of grievance, agreed corrective actions, and the date these were affected, and outcome will be kept by PIU. The number of grievances recorded and resolved, and the outcomes will be displayed/disclosed in the PMU office, Paurashava office, and on the web, as well as reported in monitoring reports submitted to ADB on a semi-annual basis.

b. Monitoring and Periodic Review

67. The PMU safeguard officer will periodically review the functioning of the GRM in each Paurashava and record information on the effectiveness of the mechanism, especially on the project's ability to prevent and address grievances.

c. Costs

68. All costs involved in resolving the complaints (meetings, consultations, communication, and reporting/information dissemination) will be borne by the concerned PIU at Paurashava-level; while costs related to escalated grievances will be met by the PMU. Cost estimates for grievance redress related to both for social and environmental issues are included in resettlement cost estimates, which may cover from 5% of the total construction budget by the authority.

X. INSTITUTIONAL ARRANGEMENTS

69. The Local Government Engineering Department (LGED), under the Local Government Division (LGD) of the Ministry of Local Government, Rural Development and Cooperatives (M/O, LGRD & Co) and having experience in managing urban sector projects financed by ADB, are the executing agencies of the project. The participating Paurashava is the implementing agency with a project implementation unit (PIU) within the Paurashava structure. Implementation activities will be overseen by a Project Management Unit (PMU). Management, Design and Supervision Consultants (MDSC) and Governance Improvement and Capacity Development Consultants (GICDC) teams will provide support for (i) detailed engineering design, contract documents preparation and safeguards facilitation; (ii) project management and administrative support; (iii) assistance in supervising construction; (iv) awareness raising on behavioral change activities. Safeguards officers will be appointed in PMU and PIUs and will be responsible to undertake day to day safeguard tasks and requirements including implementation of project's grievance redress mechanism. A Property Valuation Advisory Committee (PVAC) consists of a couple of neutral members will be formed in the Chandanaish Paurashava in order to investigate & verify the cost determined for the compensation. After collecting the information physically in the field level, the Committee will certify, and the affected persons will receive a top-up amount cash compensation against their income loss which are higher than the market price. No issues/grievances/concerns of APs remain and minimum compensation to be paid so far. APs will be satisfied as they will receive money at higher than the market price. The project also ensures transparency and social accountability at each stage of the sub-project execution through engaging communities in the process of suggestion and complaint and grievance redress mechanism (GRM). As a continued process of participation, Chandanaish Paurashava will include consultation and Participation Plan and Grievance Redress Mechanism for further inclusion, participation, transparency and social accountability in the implementation process. During the sub-project implementation, different kind of problem may arise in terms of social safeguard issues and quality. PIU of the Paurashava will minimize adverse social effects and maximize sub-project benefits to the community with the assistance of TLCC & WC members, MDSC and PMU officials by ensuring community participation. The project also will ensure transparency and social accountability at each stage of the sub-project execution through engaging communities in the process of suggestion and complaint and grievance redress mechanism (GRM).

XI. IMPLEMENTATION SCHEDULE

70. Implementation of UGIIP is split up to 12 months with an extension plan for future continuation of the program. Substantial time is required spanning the continuum of sub-project preparation, approval, survey, design & estimate, contract award and contract execution. Efforts need to be made to meticulously follow the schedule should a timely implementation of work be aimed at.

71. Usually, the construction work season in Bangladesh runs from October through May (eight months). Construction works are sometimes impeded for the following reasons.

- Early floods in April/May,
- Late floods in September/October, November
- Natural calamities (cyclone/tornado, excessive floods) occur in April/May and October/November.

72. Normally, the best construction period is only for 6 months a year (October to March). The construction period is sometimes squeezed to 4 months due to natural calamities.

73. However, sometimes, based on time constraint or exigency, construction work may even need to be carried out in the monsoon. Besides, whenever possible, simultaneousness of activities can be ascertained and cashed in on and consequently, quantum of work can be maximized through efficient planning and adoption of best available practice.

Summing up, over a 20-months period, major works are advisable to take place between December 2022 to July 2024.

XII. MONITORING AND RECORDING

74. Monitoring of each sub-project implementation will be carried out in a participatory manner in Chandanaish Paurashava. The monthly, quarterly, semifinal and yearly reporting from TLCC/WC to Paurashava level and to LGED level on social safeguard management are in timely manner. TLCC & WC are the main inputs to both internal and external monitoring. The Project Director (PD) has also been executing internal monitoring through the PMU and PIUs with the support from the MDSC. For the sub-project, PIU will be providing regular updates to PMU on (i) Grievance Redress Mechanism (GRM); (ii) public consultations and disclosures process; (iii) complaints/grievance, if any, and resolutions against them; and (iv) accommodate unanticipated IR impacts during sub-project implementation which are not included in this Report.

XIII. CONCLUSION AND NEXT STEPS

N. Summary of Conclusion

75. This Involuntary Resettlement Due Diligence Report of three roads and three drains schemes of Chandanaish Paurashava, namely **UGIIP/CHAN/UT/01/2022**, has been prepared based on due diligence process including involuntary resettlement issues examination study.

76. The stakeholders were involved in developing the report through focus group discussions meetings on-site and public consultation, and accordingly their views were incorporated in this report. A grievance redress mechanism is described within the report to ensure any public grievances are addressed quickly.

77. This report will be made available at public locations in the city and will be disclosed to a wider audience via the ADB and LGED websites. The consultation process will be continued and expanded during project implementation to ensure that stakeholders are fully engaged in the project and have the opportunity to participate in its development and implementation.

78. The PMU and MDSC will be responsible for monitoring. The MDSC will submit monthly monitoring reports to PMU, and the PMU will send semi-annual monitoring reports to ADB. ADB will post the environmental monitoring reports on its website.

O. Next Steps

79. The citizens of Chandanaish Paurashava will be the major beneficiaries of these sub-projects. The improved roads, drains and streetlights installation will provide a more efficient and effective communication facilities, drainage network, which should improve the overall economy by reducing time spent idle in traffic by delivery vehicles, employees and customers.

80. Besides, due to project intervention, there will be no loss of infrastructures but there may be disturbances that will be temporary during construction of the infrastructures. It is found that the Paurashava has a good administration with line management system. Being the Mayor educated, he tries to establish a good governance and good practice in every aspect of Paurashava operation, and also brought the Paurashava from 'B' category to 'A' category. Besides, no other issues been foreseen in the project. However, in case any claims or complaints are submitted during the construction period, an effective and efficient Grievance Redress Mechanism will handle the situation with an establishment of GRM at Paurashava, as given under GRM Chapter.

81. The information of GRM has been disseminated during the public consultations with stakeholders including local personnel who have attended the Public Consultation sessions. During public consultation recommendations were drawn including: i) involve local communities in all stages of project planning and development, ii) establish permanent communication between project initiators and local authorities, iii) setup grievance redress mechanism which will publicize through Paurashava level co-ordination committee and monitoring register and iv) during construction, local people including women shall be given first priority in the employment of skilled and unskilled labor.

82. No minimal resettlement or rehabilitation is anticipated in the sub-project. All the project components will be installed on Government Land or Paurashava Land or along the existing road alignment. In this respect Paurashava authority has assured and provided a Land ownership certificate (**Appendix-9**). Therefore, preparation of a full Resettlement Plan is not required as it is Category "C". Since there are no indigenous people present in the project area, there will be no impact on Indigenous peoples (IPs). This sub-project is hence categorized as "Category C" for Indigenous Peoples.

83. Hence, this document on Resettlement for Chandanaish's roads sub-project has been prepared based on government ARIPA of 2017, ADB SPS-2009 and TOR of UGIIP-PRS. The following Appendices and other documents attached for the authenticity of this report. This report summarizes the project's benefits and outcomes with reference to the relevant maps, drawings and related documents based on consultation meetings, secondary data and field visits by the BETS, DEVCON and PRS consultants of UGIIP-PRS project of LGED.

It is concluded from this DDR document that the proposed infrastructures for the construction of the roads component will not change the present land use to an extent on which infrastructures will be constructed. It will not bring any additional and permanent change in its surrounding environment.

**APPENDIX-1: DRAFT PROJECT INFORMATION LEAFLET ON SOCIAL SAFEGUARDS
ISSUES**

**Government of the People's Republic of Bangladesh
Ministry of Local Government, Rural Development and Cooperatives
Local Government Division**

Local Government Engineering Department

Project Information Leaflet (Draft)

For

Urban Governance Infrastructure Improvement Programme (UGIIP)

1. Introduction to the Project UGIIP: The Urban Government Infrastructure Improvement Programme is under implementation by the Government for development of different infrastructure facilities covering selected Paurashavas of the country. The Project will support development of key urban infrastructure, focusing on urban environment and economic development through strengthening municipal management and capacity for effective and sustainable development. The project is implementing number of sub-projects funded by ADB and GoB. The sub-projects under UGIIP eligible for funding assistance include transport, water supply & sanitation, solid waste management, drainage, municipal facilities like kitchen market, supermarket development, park etc.

2. Implementation Arrangement: Local Government Engineering Department (LGED) is the lead executing agency of the Project. Different sub-projects to be undertaken will be implemented by a number of Implementing Agencies, such as: LGED, Paurashavas as under the project area.

3. Sub-project Selection Procedure: The implementation of the Project includes identified sample sub-projects during PPTA along with selection & approval of additional new sub-projects during implementation. The process for selection and approval of new sub-projects are: PMCU invited proposals from **municipalities** and urban centers covered under the Project. Upon approval of the Steering Committee and no objection from ADB, a feasibility study was carried out by the Consultants following the procedure of PPTA and finally is implementing those sub-projects found feasible.

4. Land Acquisition & Resettlement of the project affected people: The project is unlikely to have significant land acquisition & resettlement impacts. The basic principles of UGIIP are to: (i) avoid **involuntary** resettlement whenever feasible; (ii) minimize resettlement where population displacement is unavoidable; and (iii) ensure that displaced persons receive assistance so that they are at least as well-off as they would have been in the absence of the project.

5. The persons eligible for compensation: The PAPs with or without title to land & properties will be entitled for compensation, resettlement benefits & assistance following the RF and the ADB policy. The PAPs “with” title to the lands will receive cash compensation for their affected lands, including the structures, fences they have constructed, and crops and trees planted on the lands. **Those** “without” title to the lands will be compensated for their structures constructed thereon, and crops and trees they have grown in the affected lands. PAPs eligible for compensation to be identified through a census & detail measurement survey of the affected prosperities.

6. Time for conducting census and inventory of losses in the sub-project area: After finalization of detail design for a sub-project, concerned PIU office will mark the sub-project alignments. After that consultant with support from the PIUs will conduct the census of all PAPs and will record the inventory of their affected properties in survey questionnaire. The properties recorded in the survey questionnaire will be the bases in calculating the compensation. The completion date of the census survey will be considered “cut-off-date” for receiving entitlements by the PAPs. After the cut-off-date, no new persons, buildings/ structures or cause, any kind of land use change, will be considered eligible for compensation or resettlement assistance.

7. Category of Vulnerable Project Affected Persons (PAPs): i) Households below the poverty line, ii) Households headed by the elderly persons iii) Households headed by physically handicapped, iv) Households headed by women & v) Households headed by Indigenous Persons

8. Bases for calculating the compensation: All unit prices for calculating the compensation for lands, structure and other affected assets will be based on replacement cost at prevailing market rates in the sub-project area.

9. Provision of other benefits to the PAPs: There are various benefits e.g. income restoration, relocation/shifting, vulnerability allowances that the PAPs will get from the project. In addition, APs or any member of their family will be provided with skill development trainings and also in employment during construction of the sub-projects. In the long-term, the sub-projects will be of great help to the people.

10. Responsibility of compensation Payment: Depending on the types of loss, the Deputy Commissioner, PIU/PMCU will pay compensation to PAPs

11. Procedure for resolving the grievances/issues related to compensation or other Social Safeguard Issues: A Grievance Redress Mechanism (GRM) framed for the project with the objective to receive & facilitate resolution of PAPs, complains & grievances to ensure project safeguard performance. The GRM should be scaled to the risks and adverse impacts of the project. It should address displaced persons concerns and complaints promptly, using an understandable and transparent process that is gender responsive, culturally appropriate, and readily accessible to all segments of the affected people at no costs. The GRM shall not impede access to the existing judicial or administrative remedies. The APs will be appropriately informed about the mechanism. The PAPs would have every access to file any complaint with the local Grievance Redress Committee (GRC) that established at each PIU. A focal person at each PIU level is responsible (Resettlement safeguards officer or Project Manager) to record complains from PAPs with convening GRC meetings, recording decisions, issuing minutes of the meetings and taking follow up action etc. The duties of the GRC are: (i) provide necessary support to PAPs on safeguard related issues; (ii) record grievances of PAPs and prioritize those that need immediate resolutions; (iii) inform the PMCU of serious disputes that need to be resolved within the appropriate period; and (iv) update the PAPs on status of their complaints.

12. Public disclosure of social safeguard Documents/Resettlement Plans: The resettlement plan or other safeguard documents of the project/sub-project will be disclosed among the PAPs and beneficiaries in a local language. These documents will also be uploaded on UGIIP/LGED and the ADB website to facilitate dialogue with other individuals and organizations. The PMCU & ADB will ensure the safeguard documents for the sub-projects to receive the feedback from stakeholders' during implementation and to disseminate the necessary information about the major changes of a scheme under the sub-project (if any).

APPENDIX-2: Involuntary Resettlement Checklist

Project Data		
Country/ Project No./ Project Title	a)	Urban Governance and Infrastructure Improvement Programme (UGIIP) - INVOLUNTARY RESETTLEMENT DUE DILIGENCE REPORT-
Sub-project title	b)	Sub-Project No: UGIIP/CHAN/UT/01/2022
Project Executing Agency	c)	Project Management Unit, LGED
Project Implementing Agency	d)	Project Implementation Unit, LGED
Modality	e)	
☐ Project Loan ☐ Program Loan ☐ Financial Intermediary ☐ General Corporate Finance ☐ Sector Loan [MFF] ☐ Emergency Assistance ☐ Grant ☐ Other financing modalities:		
IR Impact categorization ☒ New ☐ Recategorization — Previous Category ☐		
☐ Category A: Significant IR impact		
☐ Category B: Non-significant IR impact:		
☒ Category C: No IR impact		
Prepared by:		
Social Safeguard Specialist (Name, title, signature): Maleka Rahman, Social Safeguard/Resettlement Specialist, UGIIP-LGED. Date: 26-10--2022		
For Project Implementing Agency (Name, title, signature): Md. Mahbubul Alam Khoka, Mayor, Chandanaish Paurashava Date:		
For Project Executing Agency (Name, title, signature): Mr. Rezaul Islam, Project Director, UGIIP, LGED Date:		

Probable Involuntary Resettlement Effects	Yes	No	Not Known	Remarks
Involuntary Acquisition of Land				
1. Will there be land acquisition?		X		No land acquisition is envisaged under the UGIIP/CHAN/UT/01/2022
2. Is the site for land acquisition known?	--	--	--	Not Applicable
3. Is the ownership status and current usage of land to be acquired known?	--	--	--	Not Applicable
4. Will easement be utilized within an existing Right of Way (ROW)?	--	--	--	Not Applicable
5. Will there be loss of shelter and residential land due to land acquisition?	--	--	--	Not Applicable
6. Will there be loss of agricultural and other productive assets due to land acquisition?	--	--	--	Not Applicable
7. Will there be losses of crops, trees, and fixed assets due to land acquisition?	--	--	--	Not Applicable
8. Will there be loss of businesses or enterprises due to land acquisition?	--	--	--	Not Applicable
9. Will there be loss of income sources and means of livelihoods due to land acquisition?	--	--	--	Not Applicable
Involuntary restrictions on land use or on access to legally designated Roads and Market areas				

Probable Involuntary Resettlement Effects	Yes	No	Not Known	Remarks
10. Will people lose access to natural resources, communal facilities and services?		X		Nobody will lose the access to any facilities either natural resources or communal facilities and services
11. If land use is changed, will it have an adverse impact on social and economic activities?		No Change		Not Applicable
12. Will access to land and resources owned communally or by the state be restricted?		NA		
Information on Displaced Persons:				
Any estimate of the likely number of persons that will be displaced by the Project? [X] No [] Yes If yes, approximately how many?				
Are any of them poor, female-heads of households, or vulnerable to poverty risks? [X] No [] Yes				
Are any displaced persons from indigenous or ethnic minority groups? [X] No [] Yes				

APPENDIX-3: Indigenous People Impact Checklist

Project Data	
Country/Project No./Project Title	Urban Governance and Infrastructure Improvement Programme (UGIIP) INVOLUNTARY RESETTLEMENT DUE DILIGENCE REPORT
Sub-project title	g) UGIIP/CHAN/UT/01/2022
Project Executing Agency	h) : Project Management Unit, LGED
Project Implementing Agency	i) : Project Implementation Unit, LGED
Modality	j)
☐ Project Loan ☐ Program Loan ☐ Financial Intermediary ☐ General Corporate Finance ☒ Sector Loan ☐ MFF ☐ Emergency Assistance ☐ Grant ☐ Other financing modalities:	
IP Impact categorization ☒ New ☐ Recategorization – Previous Category ☐	
Category A: Significant IP impact	
Category B: Non-significant IP impact	
Category C: No IP impact -X	
Sub-project requires the broad community support of affected Indigenous Peoples communities ☐ Yes ☒ No	
Prepared by:	
Social Development Specialist (Name, title, signature): Maleka Rahman, Social Safeguard/ Resettlement Specialist, UGIIP-LGED Date: 26-10-2022 NA	
For Project Implementing Agency (Name, title, signature): Md. Mahbulul Alam Khoka, Mayor, Chandanaish Paurashava Date: 8-9-2022	
For Project Executing Agency (Name, title, signature): Mr. Rezaul Islam, Project Director, UGIIP Date:	

KEY CONCERNS (Please provide elaborations on the Remarks column)	YES	NO	NOT KNOWN	Remarks
A. Indigenous Peoples Identification		X		----
1. Are there socio-cultural groups present in or use the project area who may be considered as "tribes" (hill tribes, schedules tribes, tribal peoples), "minorities" (ethnic or national minorities), or "indigenous communities" in the project area?		X		According to the 2011 census conducted by the Government of Bangladesh (BBS), the country's Indigenous population comprises approximately 1,586,141, 1.8% of the country's total population. They do not live around Chandanaish paurashava area. The scheduled tribe population is scattered, is well-assimilated and does not retain the characteristics of indigenous peoples groups. No impact on indigenous people/communities, involving direct or indirect impact to the dignity, human rights, livelihood systems or territories or natural or cultural resources that are used, owned, occupied or claimed as ancestral domain by scheduled tribes, is anticipated.
2. Are there national or local laws or policies as well as anthropological researches/studies that consider these groups present in or using the project area as belonging to "ethnic minorities", scheduled tribes, tribal peoples, national minorities, or cultural communities?		X		
3. Do such groups self-identify as being part of a distinct social and cultural group?		X		The scheduled tribe in sub-project areas do not stay in tribal groups/community enclaves and are well-assimilated in society -
4. Do such groups maintain collective attachments to distinct habitats or ancestral territories and/or to the natural resources in these habitats and territories?		X		-
5. Do such groups maintain cultural, economic, social, and political institutions distinct from the dominant society and culture?		X		-
6. Do such groups speak a distinct language or dialect?		X		
7. Has such groups been historically, socially and economically marginalized, disempowered, excluded, and/or discriminated against?		X		
8. Are such groups represented as "Indigenous Peoples" or as "ethnic minorities" or "scheduled tribes" or "tribal populations" in any formal decision-making bodies at the national or local levels?				Not Applicable as scheduled tribes are scattered and assimilated and there are no such groups or communities in the sub-project areas.
B. Identification of Potential Impacts				
9. Will the project directly or indirectly benefit or target Indigenous Peoples?	X		--	--
10. Will the project directly or indirectly affect Indigenous Peoples' traditional socio-cultural and belief practices? (e.g. child-rearing, health, education, arts, and governance)		X		--
11. Will the project affect the livelihood systems of Indigenous Peoples? (e.g., food production system, natural resource management, crafts and trade, employment status)		X		No tribal land will be acquired under the project. The project will not disturb any of the existing practices of the IPs.

KEY CONCERNS (Please provide elaborations on the Remarks column)	YES	NO	NOT KNOWN	Remarks
12. Will the project be in an area (land or territory) occupied, owned, or used by Indigenous Peoples, and/or claimed as ancestral domain?		X		--
C. Identification of Special Requirements <i>Will the project activities include:</i>				
13. Commercial development of the cultural resources and knowledge of Indigenous Peoples?		X		--
14. Physical displacement from traditional or customary lands?		X		--
15. Commercial development of natural resources (such as minerals, hydrocarbons, forests, water, hunting or fishing grounds) within customary lands under use that would impact the livelihoods or the cultural, ceremonial, spiritual uses that define the identity and community of Indigenous Peoples?		X		--
16. Establishing legal recognition of rights to lands and territories that are traditionally owned or customarily used, occupied or claimed by indigenous peoples?				Not Applicable
17. Acquisition of lands that are traditionally owned or customarily used, occupied or claimed by indigenous peoples?		X		No land belonging to the scheduled tribes will be acquired, so this is not applicable for the sub-project.

Anticipated project impacts on Indigenous Peoples

Project component/activity/ output	Anticipated positive effect	Anticipated negative effect
LIST ALL PROJECT COMPONENTS / ACTIVITIES / OUTPUTS HERE	---- INDICATE EFFECTS TO IPs OR PUT N/A AS NECESSARY	
1. The proposed sub-project components that include (i) reconstruction/rehabilitation and renovation of a number of existing rural roads of the existing roads owned by the government.	It does not applicable for the sub-project as the civil works involved the reconstruction/renovation and rehabilitation of the existing roads that are already owned by the government. Therefore, it can be concluded that the IP is scattered and does not conform to the ADB SPS definition of indigenous peoples groups.	No adverse impacts to indigenous people's groups are identified.

APPENDIX- 4: Indigenous Peoples Impact Screening Checklist

INVOLUNTARY RESETTLEMENT DUE DILIGENCE REPORT

KEY CONCENS (Please provide elaboration s on the Remarks column)	YES	NO	NOT KNOWN	Remarks
A. Indigenous Peoples Identification				
1. Are there socio-cultural groups presenting or use the project area who may be considered as "tribes" (hill tribes, schedules tribes, tribal peoples),"minorities" (ethnic or national minorities) or "indigenous communities "in the project area?		✓		There is no socio-cultural group present in this area
2. Are there national or local laws or policies as well as anthropological researches/studies that consider these groups present in or using the project area as belonging to "ethnic minorities", scheduled tribes, tribal peoples, national minorities, or cultural communities?		✓		No anthropological researches/studies in the project area
3. Do such groups self-identify as being partita distinct social and cultural group?		✓		
4. Do such groups maintain collective attachments to distinct habitats or ancestral territories and/or to the natural resources in these habitats and territories?		✓		
5. Do such groups maintain cultural, economic, social, and political institutions distinct from the dominant society and culture?		✓		
6. Do such groups speak distinct language or dialect?		✓		
7. Has such groups been historically, socially and economically marginalized, disempowered, excluded, And/or discriminated against?		✓		No person is socially or Economically marginalized And disempowered.
8. Are such groups represented as "Indigenous Peoples" or as "ethnic minorities" or "scheduled tribes "or "tribal populations" in any formal decision- making bodies at the national or local levels?		✓		
Identification of Potential Impacts				
9. Will the project directly or indirectly y benefit or target Indigenous Peoples?		✓		
10. Wil the project directly or indirectly affects Indigenous Peoples' traditional socio-cultural and belief practices? (e.g. Child-rearing, health, education, arts, and governance)		✓		
11.Will the project affect the livelihood systems of Indigenous Peoples? (e.g., food production system, natural resource management, crafts and trade, employment status)		✓		No the project will not affect the livelihood systems of Indigenous Peoples
12.Willthe project be in an area (land or territory) occupied, owned, or used by Indigenous Peoples, and/or claimed ancestral I domain?		✓		
Identification of Special Requirements <i>Will the project activities include:</i>				
13. Commercial development of the cultural resources and knowledge of Indigenous Peoples?		✓		
14. Physical displacement from traditional or customary lands?		✓		No land is physically displaced
15. Commercial development of natural resources (such as minerals, hydrocarbons, forests, water, hunting or fishing grounds) within customary lands under use that would impact the livelihoods or the cultural, ceremonial, spiritual uses that define the identity and community of Indigenous Peoples?		✓		No recourses are not available within the project Ares
16. Establishing legal recognition of rights to lands and territories that are traditionally owned or customarily Used, occupied or claimed by indigenous peoples?		✓		

17. Acquisition of lands that are traditionally owned or customarily used occupied or claimed by indigenous peoples?		✓		This land is used by the school authority
--	--	---	--	---

APPENDIX-5: SAMPLE GRIEVANCE REGISTRATION FORM

The Project welcomes complaints, suggestions, queries and comments regarding Project implementation. We encourage persons with grievance to provide their name and contact information to enable us to get in touch with you for clarification and feedback. Should you choose to include your personal details but want that information to remain confidential, please inform us by writing/typing 'CONFIDENTIAL' above your name. Thank you.

Date	Place of registration			
Contact Information/Personal Details				
Name		Gender	* Male *Female	Age
Home Address				
Place				
Phone no.				
E-mail				
Complaint/Suggestion/Comment/Question Please provide the details (who, what, where and how) of your grievance below:				
If included as attachment/note/letter, please tick here:				
How do you want us to reach you for feedback or update on your comment/grievance?				
FOR OFFICIAL USE ONLY				
Registered by: (Name of Official registering grievance)				
Mode of communication:				
Note/Letter E-mail Verbal/Telephonic				
Reviewed by: (Names/Positions of Official(s) reviewing grievance)				
Action Taken:				
Whether Action Taken Disclosed:				
Yes ()				
No ()				
Means of Disclosure:				

APPENDIX-6: SAMPLE GRIEVANCE REDRESS FORM (BENGALI VERSION)

অভিযোগ দাখিল ও নিরসন ফর্মের নমুনা

তৃতীয় নগর পরিচালন ও অবকাঠামো উন্নতিকরণ (সেক্টর) প্রকল্পের সফল বাস্তবায়নের ক্ষেত্রে যে কোন আপত্তি, অভিযোগ, পরামর্শ, প্রশ্ন এবং মতামতকে প্রকল্পে (চৎড়লবপঃ) স্বাগত জানাই। আমরা অভিযোগকারিকে অভিযোগের সাথে নাম-ও যোগাযোগের ঠিকানা দিতে উৎসাহ দেই যাতে তাঁদের অভিযোগ নিরসনকল্পে প্রয়োজনীয় যোগাযোগ করতে ও পদক্ষেপ সম্বন্ধে তাঁদের সময় মতো জানানো যায়। আপনি যদি আপনার পরিচয় জানাতে চান অথচ তা জনসম্মুখে গোপন রাখতে ইচ্ছা পোষণ করেন তাহলে গোপনীয়শব্দটি ফর্মের উপরে উল্লেখ করুন। ধন্যবাদ।

তারিখ:		রেজিস্ট্রেশনের স্থান:			
যোগাযোগের ঠিকানা/ব্যক্তিগত তথ্য:					
নাম:		লিঙ্গ:	পূরুষঃ ☐	বয়স:	
		(টিক দিন)	নারীঃ ☐		
বর্তমান ঠিকানা:					
ফোন নং					
ই-মেইল (যদি থাকে)					
আপত্তি/ অভিযোগ/ পরামর্শ/ প্রশ্ন /মতামত অনুগ্রহকরে আপনারঅভিযোগের সাথে বিস্তারিত বর্ণনা (কে, কি, কোথায়, কিভাবে ইত্যাদি) প্রদান করুন।					
যদি এর সাথে কোন সংযুক্তি/নোট/চিঠি/ছবি যোগ করা হয় তাহলে টিক দিনঃ ☐					

শুধুমাত্র দাপ্তরিক কাজে ব্যবহারের জন্যে

নামঃ (যে কর্মকর্তার দ্বারা অভিযোগ রেজিস্ট্রিকৃত)	
যে-মাধ্যমে অভিযোগ গ্রহীতঃ (টিক দিন)	১. নোট /চিঠিঃ ☐ ২. ই-মেইলঃ ☐ ৩. টেলিফোনে/সশরীরে-মৌখিকঃ ☐
যে কর্মকর্তা অভিযোগটি পর্যালোচনা করেনঃ	
এই অভিযোগের প্রেক্ষিতে যে পদক্ষেপ গ্রহণ করা হয়েছেঃ	
পদক্ষেপটি জনসম্মুখে প্রচার করা হয়েছে কি? (টিক দিন)	১. হ্যাঁঃ ☐ ২. নাঃ ☐
যে-মাধ্যমে পদক্ষেপটি জনসম্মুখে প্রচার করা হয়েছেঃ	

APPENDIX-7: ATTENDANCE & RECORDS OF PUBLIC CONSULTATION

Paurashava: Chandanaish

FGD: 1

Venue/Location: Road side open space, jointly for Ward- 2, 3, 4, 5 and 6

No of Participants: 20

Agenda: Consultation Meeting in Rehabilitation, Construction of roads (R-144, R-159)

Ward Councilors Attended: Mst. Shirin Akhter, Mst Kohinur Akhter, Mst. Hasnara Begum, Md.Nurul Islam, Md. Masudur Rahman and Md. Mohammad Lokman Hakim

Date:26/10/2022;

A public consultation meeting was held at Scheme area, (Ward No.04) for construction / Improvement of roads which comprises: (R-144, R-159) and adjacent areas, under Chandanaish Paurashava, Chittagong district. The public consultation meeting was presided over by Md.Nurul Islam, Md. Masudur Rahman and Md. Mohammad Lokman Hakim, Md. Mozammel Hoq Chowdhury, Morshedul Alam, the Ward Councilors of the Paurashava. Most councilors are very much dedicated towards development plan implementation of the paurashava. That's why most of them organized and attended joint meeting.

Consultants from Social Safeguard Team of feasibility survey team of UGIIP were present in the meeting. The represented participants were from concern communities, users of roads including other facilities' beneficiaries, and representatives of local government agencies. It is mentioned here, that the area is in very badly in need of good roads which are in bad and earthen condition. Some portion of the roads also remain waterlogged in monsoon, some roads are narrow and not paved and longtime remain in pot holes and base top disrupted.

The agenda of the meeting was to communicate on the planning, improvement, reconstruction, rehabilitation of the sub-project under upcoming UGIIP implementation phase.

The Resettlement Specialist survey team member, briefed the participants regarding the goals and objectives of the Projects and safeguard issues relating to public temporary disturbance during construction period and also probable mitigation measures highlighting that there would be no land acquisition or public donation of land for the sub-project implementation as the activities will be implemented inside the ROWs and also informed the meeting that no indigenous / tribal people will be affected. The issues raised during the public consultation have been addressed in this Due Diligence Report (DDR), noting these issues would not pose any significant constraint in the implementation of proposed sub-projects.

During open discussion session, participants raised following questions, queries and suggestions:

- Participants urged the Paurashava officials to ensure quality of the work and timely completion of the task
- The participants suggested that the implementation of the sub-project would not have any impact on the livelihood of the poor and no structure should be demolished and no private land use in any form.
- The participants requested to ensure proper safety measures during construction period and alternative road arrangement for Pedestrians.

The participants requested the consultants to implement the sub-projects as early as possible and they (community) are very eager to extend all kinds of cooperation for implementing the sub-project.

The meeting concluded with thanks from the chair to the participants. A list of participants and Photographs of consultation meeting are given below:



WARD- 02, 04,05,06: FGD-1, CHAN- R-144, R-159,



WARD-02, 04,05,06: FGD-1, CHAN- CHAN- R-144, R-159



WARD- 02, 04,05,06: FGD-1, CHAN- R-144, R-159,



WARD-02, 04,05,06: FGD-1, CHAN- CHAN- R-144, R-159

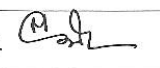
FGD Attendance:

Photo: Attendance, FGD-1, Ward No-4, Chandanaish Paurashava

Local Government Engineering Department (LGED)
Urban Governance and Infrastructure Improvement Programme (Project Readiness Services)

Paurashava: Chandanaish Date: 26.10.2022
Location: Scheme site open space / Conducted FGD
Ward No. 4, 5, 6. Councilors attended

Attendance Sheet

Sl No	Name of Participant	Mobile No	Signature	Remarks
1.	Md Morshedul Alam	01812976791		Ward 06
2.	Md. Masudul Rana	01819082582		04
3.	Nurul Alam	01819356072		Ward 02
4.	Masud Rana	"		Ward
5.	Shirin Akter	01636115209		Shirin 1, 2, 3
6.	Husna ara	01820983988		Husna 7, 8, 9
7.	Md Mozammel	01835052964		Mozammel
8.	Abu Taher	"		Taher
9.	Md Liakat Ali	01824974539		Liakat
10.	Md Jahangir Alam	"		Alam
11.	Abdul Khalek	01835052964		Khalek
12.	Abdul Qader	"		Qader
13.	Aminur Islam	"		Aminur

Maleka Rahman SSS - PRS - UGIIP

Maleka Rahman, Social Safeguard/Resettlement Specialist-PRS-UGIIP
Mahfuzul Alam, Environmental Specialist-PRS-UGIIP

FGD meeting- 02

Venue/Location: Sub-project road area, (Ward No: 07, 8, 9- jointly),

Chandanaish Paurashava

Date: 27.10.22-;

No of Participants: 18-20, Councilor attended: Mst.Hasnara Begum-7,8,9; Mst. Shirin Akhter; Md. Mozammel H. Chowdhury and Ms. Kohinur Begum

Agenda: Consultation Meeting in Rehabilitation, Construction of Drains

A joint FGD was organized in Ward 07. The public consultation meeting was presided over by Mr. Mozammel H. Chowdhury Ward Councilor of the Paurashava.

Consultants from Social Safeguard Team of project feasibility survey of UGIIP were present in the meeting. The represented participants were from concern communities, users of roads: R-190, R-241, and other facilities and drains etc. and representatives of local government agencies. Some portion of roads include drains remain waterlogged in monsoon, some roads are narrow and not paved with base top, and longtime remain in pot holes. In various points.

The agenda of the meeting was to communicate on the planning, improvement, construction, rehabilitation of the sub-project under UGIIP.

The Resettlement Specialist survey team member, briefed the participants regarding the goals and objectives of the Projects and safeguard issues relating to public temporary disturbance during construction period and also probable mitigation measures highlighting that there would be no land acquisition or public donation of land and livelihood loss for the sub-project implementation as the activities will be implemented inside the ROWs and also informed the meeting that no indigenous / tribal people will be affected. The issues raised during the public consultation have been addressed in this Due Diligence Report (DDR), noting these issues would not pose any significant constraint in the implementation of proposed sub-projects.

During open discussion session, participants raised following questions, queries and suggestions:

- Participants of the FGD meeting urged the Paurashava officials to ensure quality of the work and timely completion of the sub-projects. At the same time, they demanded controlling dust and checking accidents in the project site, especially children, students, women, handicapped and elderly people.
- The participants want to know the detailed design of the sub-projects, length, width etc.
- The participants suggested that the implementation of the sub-project would not have any impact on the livelihood of the poor and no structure should be demolished and no private land use in any form. They also urged that non titled and squatters shouldn't be any how affected.
- The participants requested to ensure proper safety measures during construction period and alternative road arrangement for Pedestrians.
- There will be local employment opportunity for skilled and unskilled laborers. Participation of women is highly encouraged;

The participants requested the consultants to implement the sub-projects as early as possible and they (community) are very eager to extend all kinds of support for implementing the sub-project. The meeting concluded with thanks from the chair to the participants. A list of participants and Photographs of consultation meeting are given below:



Photo FGD meeting-2, Ward-7, 8, and 9 (R-190, R-241)



Photo FGD meeting-2, Ward-7, 8, and 9 (R-190, R-241)

Photo Attendance of FGD meeting-2. Ward No-7, 8, 9

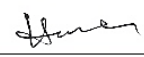
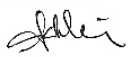
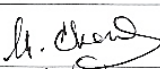
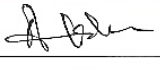
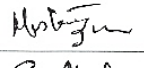
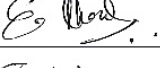
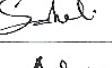
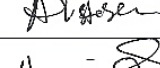
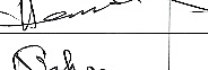
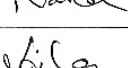
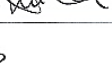
Local Government Engineering Department (LGED)
Urban Governance and Infrastructure Improvement Programme (Project Readiness Services)

Paurashava: Chandanaish
Location: Subproject Site
Ward No. 7, 8, 9

Date: 27-10-22

Councillors attended

Attendance Sheet

Sl No	Name of Participant	Mobile No	Signature	Remarks
1	Mir Mahmud A. Chow	01970608078		
2	Husna Rara	01820983788		WC-7, 8, 9
3	Shirin Akhter	01636115209		1, 2, 3
4	Hozammel H. Chow	01813236150		7
5	Md Z. R. Chow	01303990190		
6	Md A Islam	01319001088		
7	Haji Muslofizur Rah	"		
8	Haji Enayot K. Chow	"		
9	Md Sohel Chow	"		
10	Md Ali Hossain	01813343333		
11	Abdul Hamid	"		
12	Nurun Nahar	"		
13	Laila Begum	01819365397		

Mahmud Rahman SSS, PRS-UGIIP

Local Government Engineering Department (LGED)
Urban Governance and Infrastructure Improvement Programme (Project Readiness Services)

Paurashava: Chandanash

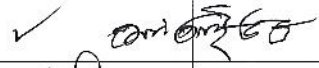
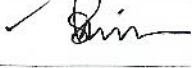
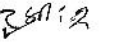
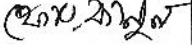
Date: 27-10-22

Location: scheme side

Ward No. 7, 8, 9

Councillors Attended

Attendance Sheet

Sl No	Name of Participant	Mobile No	Signature	Remarks
1	Md Ayub	01819146253	✓ 	
2	Shirin Akter	21696	✓ 	W-1, 2, 3
3	A. Malek Chow	01814533331	✓	
4	" Baben Chow	01782765097		
5	Hafez Md Yusuf	01818285090		
6	Md Ibrahim	"		
7	Forkhan	"		
8	Md Mahiud	01760159298	✓	
9	Md Ziad	11		
10	KM Osman	01747277375		
11	Shiplu Mitra	01813236150	✓ 	
12	Pradipto Shil	01861706086		
13	Touhidul Islam			

 SSS-PRS-UGIIP

Maleka Rahman, Social Safeguard/Resettlement Specialist-PRS-UGIIP
Mahfuzul Alam, Environmental Specialist-PRS-UGIIP

APPENDIX-8: PHOTO OF THE PROPOSED ROADS

R-144: Improvement of Road by RCC Noyahat from Islam Badi Road to Harala (Ch. 0.00m to Ch. 670m) installation of Street Light 23 nos. at Ward no. - 06 & 04 at Chandanish Paurashava, Chattogram. Total Length = 670m.



Road-144: Chandanaish Paurashava

R-159: Improvement of Road by Dense Bituminous Carpeting from Durlov Chowdhury Para Road via BMDF Road to Noyahat East Chandanish (Ch. 0.00m to Ch. 1450m) including Retaining Wall at (Ch. 580m to 630m, L/S) & installation of Street Light 53 nos. at Ward no. - 02 & 07 at Chandanish Paurashava. Total Length = 1450m.



Road-159, Chandanaish Paurashava

R-190: Improvement of Road by Dense Bituminous Carpeting from Rehabilitation of Dokkin Gachbaria Govt. Primary School Road via Cox - Bazar Road via Bular Taluk Mosque BMDF Road Gachbaria (Ch. 0.00 to Ch. 1800m) including Protection Work at (Ch. 375m to 415m, R/S), Retaining Wall at (Ch. 790m to ch. 810m, L/S), (Ch. 1300m to Ch. 1360m, L/S) & installation of Street Light 60 nos. at Ward no. - 08, at Chandanish Paurashava. Total Length = 1800m.



Road-190, Chandanaish Paurashava

R-241: Improvement of Road by Dense Bituminous Carpeting from BMDF Road via Khanhat to Abdulbari Hat Gachbaria (Ch. 0.00m to Ch. 2350m) including Retaining Wall at (Ch. 220m to Ch. 285m, L/S) & installation of Street Light 79 nos. at Ward no. - 09 & 08 Chandanish Paurashava. Total Length = 2350m



Road-241, Chandanaish Paurashava

APPENDIX-9: LAND OWNERSHIP CERTIFICATE OF PAURASHAVA

চন্দনাইশ পৌরসভা কার্যালয়
চন্দনাইশ, চট্টগ্রাম।



Chandanaish Paurashava
Chandanaish, Chattogram.

সূত্র/Ref. :

Ref: 00.00.15.18.012.02.002.2022.758

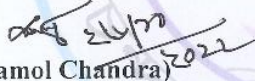
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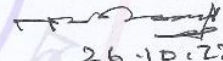


Date: 26.10.2022

Land Ownership Certificate

This is certify that the proposed schemes of municipal Infrastructures including (i) Roads, (ii) Drainages, (iii) Others such as provision for beautification, street lighting and improvement of slums taken up for implementation under UGIIP, LGED, financed by ADB/GoB, are on the Chandanaish Paurashava owned land. Paurashava has no objection if Executing Agency Implement any Infrastructures on Paurashava owned land.


(Shamol Chandra)
Executive Engineer
Chandanaish Paurashava
Chandanaish, Chattogram.
Phone No: 01712152268


26.10.22
(Md. Mahabubul Alam)
Mayor
Chandanaish Paurashava
Chandanaish, Chattogram.
Phone No: 01842725960
E-mail: chandanaishpaurashava@gmail.com
makcps7722@gmail.com

টেলিফোন : ০৩০৩৩৫৬১৫০

ই-মেইল : chandanaishpaurashava@gmail.com